

AGENCY NAME: Action Health Staffing & Home Care Services

ADDRESS: 214 Peedin Road Smithfield, NC 27577

PHONE: 919-938-1150

FAX 919-938-1155

WEB ADDRESS: www.actionhealthstaffing.net

CONTACT PERSON: Cheryl Burleson **TITLE:** Branch Manager

E-mail: cburleson@actionhealthstaffing.net

SERVICES/PROGRAMS PROVIDED:

Home Care Services to Seniors and Disabled citizens

Professional Medical and Clerical staffing

Private Pay: Sitter, Companion and Certified Nursing Assistant Services

Long Term Care Policy Holders: Sitter, Companion and Certified Nursing Assistant Services

REFERRAL PROCESS: Direct contact to office.

AGES SERVED: Seniors

HOURS: Office Hours 8:00am – 5:00pm

24/7 Availability

ADMISSIONS / ELIGIBILITY: Call directly to speak with an office member.

BILLING ARRANGEMENTS: Medicaid, Private Pay, Long Term Care Policies, Credit Card. *Invoiced weekly.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Not at this time.

Cooperative Extension Service

ADDRESS: 2736 NC 210 Highway, Smithfield, NC 27597

PHONE: 919-989-5380 FAX: 919-934-2698 www.ces.ncsu.edu/johnston

CONTACT PERSONS:

Jayne M. Cubilla, Family & Consumer Sciences Agent, jayne_cubilla@ncsu.edu

Housing, Human Development and Family Resource Management

Debbie Stroud, Family & Consumer Sciences Agent, debra_stroud@ncsu.edu

Nutrition, Health and Wellness, and Food Safety, SHIP Coordinator

SERVICES/PROGRAMS PROVIDED:

Our mission and our work are dedicated to improving the quality of people's lives. We rely on research-based information to develop educational programs based on the issues and the needs of our communities and citizens.

Programming available in Agriculture, Youth Development, Horticulture, and Family and Consumer Sciences. We have active Extension & Community Association, 4-H, Master Gardeners and Bee Keeping groups.

HOURS: 8 a.m. – 5 p.m. Monday thru Friday, holidays excepted

REFERRAL PROCESS, AGES SERVED, ADMISSIONS / ELIGIBILITY: none

North Carolina State University and North Carolina A&T State University commit themselves to positive action to secure equal opportunity regardless of race, color, creed, national origin, religion, sex, age, or disability. In addition, the two Universities welcome all persons without regard to sexual orientation. North Carolina State University, North Carolina A&T State University, U.S. Department of Agriculture, and local governments cooperating.

BILLING ARRANGEMENTS: service agency, most programs are low to no cost.

SPECIAL HIGHLIGHTS / OTHER INFORMATION: Mold testing and pest identification available for \$20. Soil testing for pH level and fertilizer needed is free.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Many publications are available in Spanish. We have a bilingual program staff.

Persons with disabilities and persons with limited English proficiency may request accommodations to participate by contacting Bryant M. Spivey, County Extension Director at (919)989-5380, or in person at the Johnston County Extension Office at least 10 days prior to the event.

AGENCY NAME: Council on Aging of Johnston County

ADDRESS: 1363 W. Market St., Smithfield, NC 27577

PHONE: 919-934-6066

FAX 919-989-1838

WEB ADDRESS:

CONTACT PERSON: Reception will direct client to appropriate staff member

E-mail: info@coajohnstonnc.org

SERVICES/PROGRAMS PROVIDED:

Senior Centers (Benson – 894-2370, Clayton – 553-4350, Four Oaks – 963-3633, Kenly 284-3392, Princeton 936-2184, Selma – 965-6478, and Smithfield – 934-8701)

- Health & Wellness Programs
- Educational Classes & Programs
- Recreational & Social Activities
- Senior Lunch Program (Limited transportation services.)

Senior Independent Housing – Cassie DeMoranville & Sandy Fuller

- Independent living apartments are available for persons 62 and older or disabled.
- Subsidized rentals available
- Application required/no fee to apply
- Handicapped accessible apartments available
- Apartments in Cary, Clayton, Kenly Princeton & Smithfield.

JCATS Johnston County Area Transit – 202-5030

- A variety of transportation services through Human Services Agencies
- Some general public transportation

Senior Transportation

- Transportation to and from Senior Centers, if funding is available.
- Medical transportation in Johnston and some surrounding counties.
- Age 60 & over.
- Wheelchair accessible vehicles.

Home Delivered Meals – Betty Lee

- Nutritious lunch delivered to eligible housebound persons 60 or older.
- Senior must live within 5 miles within 5 miles of a senior center.

Caregiver Support

- Provides help, problem-solving and support for the caregivers.
- Information, assistance, counseling, training, support groups, lending library, and limited week day and weekend respite.
- No age restriction on services offered to caregivers.
- Eligibility based on age, disability & family situation.

In Home Services

- Council on Aging outsources client services through a private provider.
- Trained staff assists clients in the home with home management and personal care
- Clients receive services based on individual needs and service eligibility.
- Age 60 and older, within Johnston County

Lifeline System

- Lifeline monitors are worn around the neck or wrist, and enable users to call for help 24 hours a day, 7 days a week, for medical or security reasons. There are NO age restrictions.

- There is an installation charge and per month monitoring fee.
- Large keypad telephone systems with response messaging features available at additional cost.

Community Education

- Speakers available to present information to civic, church and other organizations.
- Publications available upon request
- Sensitivity Training available.
- No fee for program presentations or training opportunities.

Information & Assistance

- Information provided on services available to senior adults and their families (local, State, regional and national).
- Educational materials available on a variety of topics related to aging
- Help with linking people with appropriate service providers
- Home visits can be arranged to assess certain situations and concerns.
- Advocacy and Counseling
- Crisis Fund assistance
- Limited "loan closet" for wheelchairs, walkers and other medical equipment

REFERRAL PROCESS: N/A

AGES SERVED: 60 years +

HOURS: 8:00 a.m. – 5:00 p.m. Monday - Friday

ADMISSIONS / ELIGIBILITY: Must be 60+ for most programs. Must be 62+ for Housing Program

BILLING ARRANGEMENTS:

- Council on Aging is a private, non-profit agency
- Funding is provided by federal, state and local government, civic, United Way and individual sources
- For most programs clients are given the opportunity to make voluntary contributions toward the cost of the service. This enables us to expand our services to others.
- For most programs clients are served whether they can contribute or not, as long as funding is available. Some services are based.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Council on Aging offers some printed materials in Spanish.

AGENCY NAME: Early Learning Center

ADDRESS: 514 N. Bright leaf Blvd. Suite 1717

PHONE: 919-938-7578

FAX 919-938-7358

WEB ADDRESS: daycare01@Johnstonhealth.org

CONTACT PERSON: Helen Patterson

TITLE: Director

E-mail: hpatterson@johnstonhealth.org

SERVICES/PROGRAMS PROVIDED:

Childcare for children

REFERRAL PROCESS: Not required

AGES SERVED: 6 weeks to 5 years of age

HOURS: 6:15AM to 6:00PM

ADMISSIONS / ELIGIBILITY: Complete registration process.

DSS vouchers are accepted

BILLING ARRANGEMENTS: Monthly, bi-monthly

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): Staff and Parent Handbook in Spanish

AGENCY NAME: EMPLOYMENT SECURITY COMMISSION/JOBLINK

ADDRESS: 224 PEEDIN ROAD, SMITHFIELD, NC 27577

PHONE: 919-934-0536

FAX 919-934-1369

WEB ADDRESS: www.ncesc.com

CONTACT PERSON: STAFF ON CALL **E-mail:**
esc.jobs.smithfield@ncesc.gov

SERVICES/PROGRAMS PROVIDED:

Career Information and Guidance – E-mail Services – Education and Training Information – Electronic Services – Fax, Copy, and Phone Services – Job Listings Job Search Assistance – Labor Market Information – Rapid Response-Information/Assistance – Recruitment Assistance – Tax Credit Information – Unemployment Insurance Claims.

HOURS: Monday-Friday 8:30am – 5:00 pm

ADMISSIONS / FEES: None

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): Some Unemployment Insurance and Career Guidance information in Spanish.

Harbor, Inc.

ADDRESS: Mailing Address: P.O. Box 1903 Smithfield, NC 27577

PHONE: Office: (919)938-3566 Crisis Line: (919)934-6161 **FAX:** (919)938-4515

WEB ADDRESS: www.harborshelter.org

CONTACT PERSON: Mary Arant
Coordinator

TITLE: New Choices

E-mail: maryarant@embarqmail.com

SERVICES/PROGRAMS PROVIDED: Harbor's 24 hour residential program offers shelter for up to 45 days for women and children moving to a violence-free lifestyle. Transportation and group sessions are provided to those staying in the shelter. The Sexual Assault program offers empowerment groups for victims, individual client sessions, and hospital companionship. The Court Advocate offers court assistance and referrals to legal services. The Child Advocate offers individual client sessions, play therapy, parenting classes, and children's groups. The New Choices program offers services to victims and displaced homemakers such as: job counseling and placement, educational resources, rent and utility assistance, daycare assistance, and, tuition assistance. In addition Harbor has a 24/7 crisis line, established network of community resources, Pizazz Harbor's upscale resale shop; as well as; clothing, food, and household items for program participants.

REFERRAL PROCESS: Anyone seeking services may call during working hours. If a person is in a crisis situation after hours they may call our crisis line.

AGES SERVED: All ages

HOURS: Office hours are 8:30am – 5:00pm Monday through Friday, Crisis Line and Shelter are opened 24 hours a day and 7 days a week.

ADMISSIONS / ELIGIBILITY: Must be a victim of domestic violence or sexual assault or a displaced homemaker.

BILLING ARRANGEMENTS: All services are free to clients.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Bilingual volunteers translate when needed.

AGENCY NAME: Johnston County Public Health Department

ADDRESS: 517 N. Bright Leaf Blvd., Smithfield NC 27577

PHONE: (919) 989-5200

FAX: (919) 989-5199

WEB ADDRESS: <http://www.johnstonnc.com/>

CONTACT PERSON: Marilyn Pearson, MD **TITLE:** Johnston Co. Health Director

E-mail: healthdept@johnstonnc.com

SERVICES/PROGRAMS PROVIDED:

Primary Care Clinic- Sick & Well Care for Adults, Medicaid and Medicare accepted, Insurance accepted via approval, Speciality Programs such as Breast and Cervical Cancer and Wise Woman.

Epidemiology Clinic- Communicable Disease, TB Treatment, Flu Vaccine, Adult Immunizations, Travel Vaccines and HIV/STD Testing.

Child Health Clinic- Immunizations, Well & Sick Care for Children, Physicals, Speciality Programs: Child Service Coordination, Parents As Teachers & Sickle Cell Counseling and Child Care Health Consultants: Smart Start.

Maternity Health Clinic- Prenatal Care, Maternity Care Coordination, Maternity Hospital Follow-up and Post Partum Home Visits.

Family Planning- Contraception, Annual Exams, Pregnancy Testing and Vasectomy Program.

Nutrition Program WIC: Women Infant and Children- Nutritional Supplements for women, infants and children, Nutritional Counseling and Education and Breastfeeding Support.

Laboratory Services-Multiple Lab test performed on site: Hemoglobin, Glucose, HbA1C, Blood Lead, Urinalysis, Urine Pregnancy and Prenatal Panel, Extensive analysis for transmitted diseases and other tests as ordered by a physician.

Health Education- Clinical Education including childbirth, parenting, contraception, communicable disease, chronic disease and child health concerns, community programming and specialty education including smoking cessation, diabetes and Lamaze.

Environmental Health- Well & Septic Permits, Restaurant Grading and Water Testing. Located in the Land Use Building in downtown Smithfield Telephone number (919) 989-5180.

REFERRAL PROCESS: May self refer for services. Please call for an appointment.

AGES SERVED: Open to all ages

HOURS:

Services from the Johnston County Health Department are available by appointment Monday and Thursday 8:00a.m. - 6:00 p.m., and Friday 8:00 a.m. - 5:00 p.m.

ADMISSIONS / ELIGIBILITY: Area served—Johnston County

BILLING ARRANGEMENTS:

Please call in advance for an appointment. Always bring proof of family income when receiving services from the Johnston County Public Health Department. If proof of income is not provided, services will be charged at the full (100%) rate.

Some services are free; however most services charge a fee that is set on a sliding fee scale based on household income. Medicaid and Medicare are accepted for many of our services.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS,

ETC.): The Johnston County Public Health Department has full time Spanish speaking interpreters and most written materials are in Spanish.

AGENCY NAME: Johnston Medical Center

ADDRESS: 509 N. Brightleaf Blvd Smithfield, NC 27577

PHONE: 919-934-8171

FAX

WEB ADDRESS: johnstonhealth.org

CONTACT PERSON: April Matthews **TITLE:** Social Worker

E-mail: amatthews@johnstonhealth.org

SERVICES/PROGRAMS PROVIDED: inpatient community resource coordination, monthly grief support groups.

REFERRAL PROCESS: For grief groups contact Spiritual Care Dept. at 209-3655 to register.

AGES SERVED: (for group must be 18 or older)

HOURS: Group is 6pm-7pm the 4th Tuesday every month

ADMISSIONS / ELIGIBILITY:

BILLING ARRANGEMENTS: no charge for support group

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): interpreter on staff.

**Johnston County Workforce Development Center
Human Resource Development (HRD)**

ADDRESS: 135 Bestwood Drive, Clayton, NC 27520

PHONE: (919) 209-2592

FAX: (919) 359-1176

WEB ADDRESS:

<http://www.johnstoncc.edu/careerandskilltraininghrd.aspx>

CONTACT PERSON: Letitia Rawlinson **Title:** Director of Human
Resource Development

EMAIL: llrawlinson@johnstoncc.edu

SERVICES/PROGRAMS PROVIDED: Employability classes designed to educate and train individuals for success in the workplace. HRD provides skill assessments services, employability skills training, and career development counseling to unemployed and underemployed adults.

REFERRAL PROCESS: May apply directly. No referral needed.

AGES SERVED: 18 and older

HOURS: Office hours are from 8:00 a.m. to 5:00 p.m. Monday through Friday.

ADMISSION/ ELIGIBILITY: Any individual seeking the skills required to be successful in the job search process and the workplace.

BILLING ARRANGEMENTS: All HRD employability courses are FREE for any individual who is unemployed, underemployed or has received notification of a pending layoff. Individuals not meeting one of the three requirements will be required to pay the full cost of the course.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIAL, ETC.): None

Workforce Investment Act Adult & Dislocated Worker Programs

AGENCY NAME: Johnston County Job Training Office

ADDRESS: PO Box 2350, 245 College Road, Smithfield, NC 27577

PHONE: (919)464-2495// (919)209-2094 **FAX:** (919)209-2093

E-MAIL: ramelloakley@johnstoncc.edu **WEB ADDRESS:** www.joblinkcc.com

CONTACT PERSON: Ramell Oakley **TITLE:** Director

SERVICES PROVIDED:

Three levels of services are provided through the JobLink Career Center System and include Core, Intensive and Training Services.

Core services include outreach; intake; eligibility determination; basic assessment of skill levels, aptitudes and abilities, job search assistance; labor market information; and information on services available through the JobLink Career Center System.

Intensive services include comprehensive assessments of skill levels and service needs, development of individual employment plans, case management, short-term pre-vocational services to obtain employment related skills, job search assistance and follow-up services.

Training services (including financial assistance to pay for training) may be made available to individuals whose skills are no longer marketable in their local area and who are unable to obtain employment through Core and Intensive Services. Training services include Occupational Skills Training, On-the-Job Training, Skill Upgrading and Re-training, and Adult Education and Literacy Training (in conjunction with other training services).

REFERRAL PROCESS: Call the JobLink Career Center to schedule an appointment (919)209-2094.

AGES SERVED: 18 and up

HOURS: 8:00 am – 5:00 pm, Monday - Friday

ADMISSIONS / ELIGIBILITY: Must be at least 18 years old, US citizen or eligible non-citizen, Johnston or Wake County resident, compliant with selective service requirements (if applicable) and meet other program requirements.

BILLING ARRANGEMENTS: N/A

SPECIAL HIGHLIGHTS / OTHER INFORMATION: Equal opportunity employer/program.

Auxiliary aids and services are available on request to persons with disabilities.

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Written materials are available in Spanish. Staff on site with limited Spanish speaking skills. Bi-lingual staff are available via telephone.

JobLink Career Centers

Capital Area JobLink Career Center at Johnston Community College

P.O. Box 2350, 245 College Road, Smithfield, N.C. 27577 Phone: 919-209-2094
Contact: Ramell Oakley, Coordinator

Capital Area JobLink Career Center at Smithfield Employment Security Commission

224 Peedin Road, Smithfield, NC 27577 Phone: 919-934-0536 Contact: Truett Underhill, Manager

Capital Area JobLink Career Center at Clayton Corners

11671 US HWY 70, Clayton, NC 27520 Phone: 919-585-4805 Contact: Zaida Partin, Coordinator

Description of Services:

Services offered through the JobLink Career Center are designed to (1) help area residents find employment; (2) meet the needs of businesses by training and educating the local workforce; and, (3) assist area businesses in filling their job openings.

Services available to all customers include "core" services such as: job search assistance; the use of Career Center resource materials and on-line electronic resources; resume preparation assistance; the use of a fax machine, telephone, copier and printer for employment purposes; labor market information, career exploration assistance; training/education information; support services information; and information and referral for specialized services for customers who need assistance beyond "core" services.

Core services to employers include assistance with business closings and downsizings, incumbent worker training, recruitment assistance and labor market information.

Partner agencies that provide services in the JobLink Career Center system in Johnston County are: Johnston Community College, Vocational Rehabilitation, Department of Social Services, Employment Security Commission, Johnston-Lee-Harnett Community Action, Johnston County Job Training Office, Telamon Corporation, Services for the Blind, Capital Area Workforce Development Consortium, Job Corps, and Johnston County Industries. Other contributors are: Consumer Credit Counseling Services of Fayetteville.

Hours: 8:30 am - 5:00 pm Monday – Friday JobLink Center @ Clayton Corners

8:30 am - 5:00 pm Monday – Friday JobLink Center @ Smithfield ESC

8:00 am - 6:00 pm Monday – Thursday/8:00 am – 5:00 pm Friday JobLink Center @ JCC

Eligibility Criteria and Restrictions:

JobLink Career Center core services are available to anyone.

Quality Assurance:

Chartered by the Capital Area Workforce Development Board.

Equal opportunity employer/program.

Auxiliary aids and services are available on request to individuals with disabilities.

AGENCY NAME: Legal Aid of NC

ADDRESS: P.O. Box 371

PHONE: 1-800-682-1016

FAX 919-934-4532

WEB ADDRESS: www.legalaidnc.org

CONTACT PERSON: Harry Langley

TITLE: Paralegal

E-mail: harryl@legalaidnc.org

SERVICES/PROGRAMS PROVIDED: We provide free legal assistance to eligible clients. Legal Aid Of NC clients typically have annual income of 125% or less of the federally established poverty levels, suffer from domestic violence and/or are senior citizens.

REFERRAL PROCESS: Clients would initially contact our Centralized Intake Unit at 1-866-219-5262.

AGES SERVED:

HOURS: 8:30pm - 3:30pm

ADMISSIONS / ELIGIBILITY:

BILLING ARRANGEMENTS:

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Bilingual services (staff & written materials) are offered at our Central Intake Unit.

AGENCY NAME: Partnership for Children of Johnston County

ADDRESS: 1406-A S. Pollock St., Selma, NC 27576

PHONE: (919) 202-0002

FAX (919) 202-0902

WEB ADDRESS: www.pfcjc.org

CONTACT PERSON: Dr. Dwight Morris

TITLE: Executive Director

E-mail: dmorris@pfcjc.org

SERVICES/PROGRAMS PROVIDED: The Partnership for Children of Johnston County is a non-profit agency which administers the local Smart Start and More at Four programs. Services are focused on enhancing early childhood education and school readiness for children 0-5. Programs include Parents as Teachers In-Home Visitation, Inclusion Support Services for children with developmental delays or special needs in child care, Early Learning Resource Center (Library), and parent trainings. Services also provide support to child care programs to enhance the quality of early learning experiences offered. Visit our website for more information on how we help children and families prepare for school and life.

REFERRAL PROCESS: Self or Agency accepted

AGES SERVED: Services for Children Birth to Five; Resources for children up to Grade 7

HOURS: M-F 8am to 5pm

ADMISSIONS / ELIGIBILITY: Call for appt.

BILLING ARRANGEMENTS: N/A

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): We have four staff who are bi-lingual and offer most written material in English and Spanish.

AGENCY NAME: Project Skill UP- JCC, Dept of Business & Industry

ADDRESS: 135 Bestwood Drive, Clayton NC 27520

PHONE: 919-209-2042

FAX: 919-359-1176

WEB ADDRESS: <http://www.johnstoncc.edu/businessandindustryservices.aspx>

CONTACT PERSON: Danielle Hussey **TITLE:** Project Skill UP Assistant

E-mail: dphussey@johnstoncc.edu

SERVICES/PROGRAMS PROVIDED: Funds for short-term training to individuals that are actively seeking employment that have worked in the tobacco industry in NC. Training topics include (but are not limited to) BioWork, CNA, Teacher Assistant, and Computers.

REFERRAL PROCESS: No referral needed

AGES SERVED: Age 18 and over (with high school diploma or GED)

HOURS: 8:00am – 5:00pm, by appointment only

ADMISSIONS / ELIGIBILITY:

- 1st or 2nd generation relationship to the economy of tobacco (i.e. self, spouse, or parent worked in tobacco related employment in Johnston County or another rural county in NC).
- Meets HRD Tuition and Fee Waiver Guidelines of being unemployed, under-employed, or received notification of layoff (underemployed qualification is at or below 200% of Federal Poverty Guidelines).
- Actively seeking employment.

BILLING ARRANGEMENTS: None needed

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): None



AGENCY NAME: JCC Small Business Center

ADDRESS: 135 Bestwood Drive, Clayton NC 27520

PHONE: 919-209-2015

FAX: 919-359-1176

WEB ADDRESS: <http://www.johnstoncc.edu/smallbusinesscenter.aspx>

CONTACT PERSON: Rosa Andrews

TITLE: Director

E-mail: rsandrews@johnstoncc.edu

SERVICES/PROGRAMS PROVIDED: free business seminars, counseling, and a resource center

REFERRAL PROCESS: No referral needed

AGES SERVED: Age 18 and over; Ages 16-17 may attend seminars with appropriate paperwork in place

HOURS: 8:00am – 5:00pm (Office hours, but many seminars do occur in the evening)

ADMISSIONS / ELIGIBILITY: Preregistration required for seminar attendance. To register go to <http://www.johnstoncc.edu/sbcseminars.aspx>

BILLING ARRANGEMENTS: None needed

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.): Few on site; Director can help locate bilingual services for small business development.



AGENCY NAME: Social Security Administration

ADDRESS: 633 Venture Drive Smithfield, NC 27577

PHONE: 888 527-9331

FAX: 919 934-5356

WEB ADDRESS: www.socialsecurity.gov

CONTACT PERSON: Michael L. Dawkins

TITLE: District Manager

E-mail: michael.dawkins@ssa.gov

SERVICES/PROGRAMS PROVIDED: Retirement, Disability, Survivors, Medicare, Supplemental Security Income and SSN cards

REFERRAL PROCESS: Appointment, Internet, Telephone or walk-in

AGES SERVED: All

HOURS: Monday – Friday 9:00am – 4:00pm

ADMISSIONS / ELIGIBILITY: Entitlement Factors vary for different programs

BILLING ARRANGEMENTS: No charge

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Spanish and Farsi Translators available – sign Language translators available upon request (7 day notice)

AGENCY NAME: TCI OptionsAccess

ADDRESS: 1250 Atlantic Avenue
Rocky Mount, NC 27801

PHONE: 252-977-3800 / 866-605-7765

FAX: 252-977-2283

WEB ADDRESS: tciworks.com

CONTACT PERSON: Linda Merritt

TITLE: Project Director/CWIC

E-mail: lmerritt@tciworks.com

SERVICES/PROGRAMS PROVIDED: Community Work Incentives Coordinators (CWIC) provide disability benefits counseling to beneficiaries of SSA SSDI/SSI in the Johnston County area to help the beneficiary understand their benefit, applicable work incentives, and how wages will affect their benefits.

REFERRAL PROCESS: May be referred by community partner or self refer by calling the number given.

AGES SERVED: 14 - 65

HOURS: Monday through Thursday 7:30 am to 5:00 pm

ADMISSIONS / ELIGIBILITY: Must be receiving Social Security disability benefits and have a desire to work

BILLING ARRANGEMENTS: Services are free of charge

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Spanish pamphlets/Red Books available; some Braille; translators available upon request

AGENCY NAME: NC Division of Vocational Rehabilitation

ADDRESS: 18 Noble Street
Smithfield, NC 27577

PHONE: 919-934-0525 **FAX :** 919-934-1781

WEB ADDRESS:

CONTACT PERSON: Janet J. Davis **TITLE:** Counselor in Charge

E-mail: Janet.j.davis@dhhs.nc.gov

SERVICES/PROGRAMS PROVIDED:

Vocational Rehabilitation serves individuals who have chronic disabilities that have kept an individual from getting or keeping a job. The primary goal is to assist that person to become employed and retain their employment for a minimum of 90 days. Services are varied and numerous, but all services are oriented towards employment.

REFERRAL PROCESS:

Call the VR office @ 934-0525 to be scheduled for the next orientation class. If a minor under the age of 18 or if declared incompetent, a parent/guardian must be present to sign all applications forms and releases. Please bring social security number, or a form of identification, income of the family (if cost services are being requested), previous employers and dates of employment, and any medical information that will support disabilities to the orientation class or intake appointment.

AGES SERVED: All those eligible for services ages 16 up.

HOURS: 8:00 AM to 5:00 PM, Monday – Friday, excluding holidays.

ADMISSIONS / ELIGIBILITY: Individuals must have a physical or mental impairment which, for them, constitutes or results in a substantial impediment to employment. They must be able to benefit from vocational rehabilitation services in terms of an employment outcome; they must require vocational rehabilitation services to prepare for, and engage in or retain gainful employment.

BILLING ARRANGEMENTS: N/A

AVAILABILITY OF BILINGUAL SERVICES (STAFF, WRITTEN MATERIALS, ETC.):

Written materials available in Spanish, Interpreter provided when necessary.