



WAKE COUNTY HUMAN SERVICES

HOMELESS RESOURCE GUIDE

2006

Disclaimer: Every attempt has been made to provide accurate and timely information in this guide. However, agency numbers may change, addresses may change and services offered by agencies may change while this guide is in use.

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WAKE COUNTY HUMAN SERVICES RESOURCE GUIDE

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CRISIS HOTLINES

Alcoholics Anonymous (AA) (24 hour hotline)	919-783-6144
Al-Anon	919-713-1516
Care-Line	800-662-7030
Carolinas Poison Center - In case of an emergency poisoning, call	1-800-222-1222
CDC National STD and AIDS Hotline	800-342-2437
English Service 24 hours a day, seven days a week.	
Spanish Service 8:00 a.m. – 2:00 a.m., seven days a week	800-344-7432
Hotlines provide callers with anonymous and confidential answers to questions about sexually transmitted diseases (STDs) and HIV/AIDS. Referrals also provide	
Child Abuse and Neglect Reporting (Wake County Human Services)	212-7990
Crisis Intervention Hotline	919-545-0224
7 days, 24 hours. Serves victims of domestic violence, domestic abuse and sexual assault.	
Drug Helpline	1-800-662-4357
Gay and Lesbian Helpline	919-821-0055
Provides general information on issues affecting the gay and lesbian population; also provides information and referrals for services.	
Holly Hill Respond (Crisis Intervention)	919-250-7000
3019 Falstaff Rd., Raleigh, N. C. 27604	
The RESPOND department provides crisis phone, assessment, and admission services 24 hours a day, seven days a week and serves as the emergency department of Holly Hill Hospital.	
Hopeline	919-231-4525
7 days, 24 hours. Crisis and suicide prevention. Provides confidential, nonjudgmental, caring listening for community members facing life difficulties or crisis.	
Interact Rape Crisis Hotline	919-828-3005
24 hour crisis line. Provides information and support for survivors of sexual assault (including incest) and information and support for their friends and family members.	
Interact Domestic Violence Hotline	919-828-7740
24 hour hotline for battered women, victims of domestic violence.	
Interact SAFE Center	919-828-3067
24 hours hospital counseling and support	
Mental Health and Substance Abuse Emergencies (Wake County)	919-250-3133

Crisis Hotlines Cont'd:

National Runaway Switchboard.....800-RUNAWAY
7 days, 24 hours. Provides crisis intervention for youth at-risk between the ages of 12 and 20. Will make conference calls to parents, deliver messages from runaways to their parents or guardians, assists with free transportation for qualified runaways.

Teen TalkLine919-231-3626
24 hours a day: Offers teens an opportunity to talk to trained volunteers about important issues in their lives.

United Way Resource Information.....211
Information referral service serving Chatham, Durham, Orange, and Wake counties

Wake County Human Services Crisis and Assessment919-250-3133.

Wren House Youth Crisis Hotline919-832-7866
Serves youth ages 10-17 who are homeless, runaway, or just need a place to stay (24 hrs to 14 days) and provide crisis intervention.

CLOTHING

Brooks Avenue Church of Christ.....821-2400
700 Brooks Avenue, Raleigh, NC 27607 www.brooks.org

2nd and 4th Saturday of each month, 9:00am-12:00noon. No referral required.

Catholic Parish Outreach.....873-0245
2539 Noblin Road, Suite C, Raleigh, NC 27604 www.cporaleigh.org

Monday through Saturday, 10:00am-1:00pm. *Referral required.* SS Card required for all family members receiving assistance. Clothing for children (up to children's size 4); maternity clothing for expectant mothers. Limited supply of baby items.

Family Place, Inc.834-0169
114 E. Lenoir Street, Raleigh, N. C.

Serves the homeless, working poor and families with children move towards self-sufficiency and a better quality of life. Clothing closet normally open 1st and 4 Thursdays. *Must call for an appointment.* Also, bring a photo ID, proof of income and birth certificates of any children.

First Baptist Church832-4485
99 North Salisbury Street, Raleigh, NC 27601 www.fbcraleigh.org

Wednesday 10:00am- 11:30am; Thursday 1:00pm- 2:30pm. Some type of ID required such as social security card or driver license. Clothing for men, women and children.

Garner Area Ministries.....772-9100
401 Aversboro Road, Garner, NC 27529

Monday, Wednesday, and Friday 9:00am – 12:00pm. *Must be a resident of the Garner area.*

Helping Hand Mission829-8048
623 Rock Quarry Road, Raleigh, NC 27610

Monday through Friday 11:00 a.m. – 2:00 p.m. *Referral required.* Two changes of clothing provided.

Junior League of Raleigh Bargain Box.....833-7587
401 Woodburn Avenue, Raleigh, NC 27605

Monday through Saturday 10:00 a.m. - 6:00 p.m.; *Referral required.* Bargain Box referrals only, accepted from participating agencies.

Pregnancy Life Care Center.....873-2442
1001 Navaho Drive, Suite 101, Raleigh, NC 27609 www.pregnancylifecare.org

Appointment required. Clothes for expecting mothers, babies up to 3 years and baby items for participants in the Life Skills Program. Also provides parenting skills, budgeting skills and pregnancy tests

Salvation Army.....834-6733
215 South Person Street, Raleigh, NC 27601 <http://www.keepthebellringing.org>

Provides new and used clothing on Thursdays at 9:00 a.m. First 25 people are served. Must bring a Social Security card for each member of the family needing clothes, and a N. C.ID, Homeless ID or Prison ID of the person shopping at the clothing closet. Each family member may receive up to 8 items of clothing per visit. Shelter residents and homeless individuals may attend monthly; all others may come once every three months.

Clothing Cont'd:

Tri-Area Ministries..... 556-7144

126 Owen Street, Wake Forest, NC 27588

Open Mon., Wed. & Fri. from 9:00 a.m. – 12:00 p.m. *Serves mainly Wake Forest, Rolesville and Youngsville residents only.*

The Women's Center 829-3711

128 East Hargett Street, Suite 10, Raleigh, NC 27601

www.wcwc.org

Resource for women. Clothing closet for employment clothing provided to clients with appointment. Abbeygail's Closet is a thrift shop extension of the Women's Center, which specializes in upscale, name brand women's and children's gently owned clothing. It is located at 5205 Hillsborough St, Raleigh, N. C. 27606..... **859-6337**

Abbeygails's hours are Wed. – Sat., 10:00 a.m. – 6:00 p.m., and Sun. 1:00 p.m. – 5:00 p.m.

With Love from Jesus233-8010

421 Chapanoke Road, Raleigh, N. C. 27601

Public distribution hours: 10:00 a.m. – 12 p.m. Tuesday, Wednesday, Friday and Saturday.

Clothing provided as well as other home furnishings, diapers, etc., when available. They ask for \$3.00 as base to shop for items. No charge for each individual item.

THRIFT STORES:

Disabled American Veterans832-7939

2409 Crabtree Blvd., Raleigh, N. C. 27604

Open Monday – Friday 9:00 a.m. – 7:00 p.m.; Saturday 9:00 a.m. – 6:00 p.m. Sunday 12 noon – 5:00 p.m.

Dorcas Thrift Shop.....469-9861

1231 Northeast Maynard Road, Cary, NC 27513

ccadorcas.home.mindspring.com

Monday through Friday, 9:00am-4:00pm; Saturday, 10:00am-2:00pm. Offers a wide variety of merchandise including clothing for the whole family, shoes, coats, small appliances, vintage items, books, in-store floral arrangements, jewelry, audio books, toys/games, lamps, dishes, and more, all at affordable prices.

Garner Area Ministries.....772-9100

401 Aversboro Road, Garner, NC 27529

Monday through Saturday, Thrift Shop, 9:00am-1:00pm.

Goodwill Industries834-0504

321 West Hargett Street, Raleigh, NC 27601

www.goodwillenc.org/retail.html

Monday through Saturday, 9:00am-5:00pm. From clothing to collectibles, GCF Donation Centers & Stores® stock a wide assortment of items with fresh merchandise arriving daily. Please contact Goodwill Industries through telephone or internet for other retail locations in Wake County.

FOOD RESOURCES

Brooks Avenue Church of Christ.....821-2400

700 Brooks Avenue, Raleigh, NC 27607

www.brooks.org

Food Pantry every 2nd and 4th Saturday of each month, 9:00 a.m. - 12:00 noon. ID required. No referral required.

Catholic Parish Outreach..... 834-9680

2539 Noblin Road, Suite C, Raleigh, NC 27604

www.cporaleigh.org

Monday through Saturday, 10:00am-1:00pm. **Referral required.** SS Card required for all family members receiving assistance. Provides up to a week of groceries for periods of temporary emergencies.

Chest of Hope Food Pantry

Living Waters FGB Church, 3309 Cedar Springs Drive, Raleigh, N. C. 27603

Saturday mornings from 9:00 a.m. – 12 noon. Need N. C. i.d.

Christian Community in Action.....469-9861

1231 Northeast Maynard Road, Cary, NC 27513 ccadorcas.home.mindspring.com

Monday through Friday, 10:00 a.m. - 1:00 p.m. Interviews are started between 10:00 a.m. and 12:30 p.m. Must have referrals from a human services agency, Salvation Army, Urban Ministries, etc. *Serves only residents of Cary, Morrisville, Apex, Holly Springs, Willow Springs, New Hill, and Friendship.*

Community Wide Food BankCall: 567-9673 or 552-9218

Services Holly Springs, Apex, Fuquay, New Hill and Willow Springs.

The Dubois CenterCall: 261-8624

518 N. Franklin St., Wake Forest, N. C. 27588

Food and financial assistance to Wake Forest area residents.

Edenton T. United Methodist Church 832-7535

228 W. Edenton Street, Raleigh, N. C. 27603

Faith Alive Church James E. Hall Food Pantry872-9990

4817 Hargrove Rd, Raleigh, N. C.

Appointment Required. (If answering machine picks up, leave message and phone number.)

Open Tuesdays, Wednesdays & Thursdays 9:30 a.m. – 2:00 p.m.

First Biblican Church of Deliverance, Inc. (CTBOCD, Inc).....779-4858

109 West Main Street, Garner

Every 3rd Saturday of the month 2:00 – 5:00 p.m.

Population served: Garner and eastern part of Raleigh area.

Fuquay Emergency Food Pantry552-7720

216 West Academy Street, Fuquay Varina, N. C. 27526

Open Tuesday 9:00 a.m. – Noon; and Thursday 3:00 – 6:00 p.m.

Garner Area Ministries.....772-9100

401 Aversboro Road, Garner, NC 27529

Monday, Wednesday, Friday, 9:00am-12:00noon. *Must be a resident of the Garner area.*

Islamic Association of Raleigh834-9572

3020 Ligon Street, Raleigh, N. C. 27607

Wake County residents only. Need appointment. On bus route.

Lincoln Park Holiness Church832-5119

13 Heath Street, Raleigh, N. C. 27610

By appointment only. On bus route.

Longview United Methodist Church.....834-7554

2312 Milburnie Rd., Raleigh, NC 27610

Food pantry on 2nd and 4th Wednesdays 12:30pm – 3:30pm. *Must be a resident of Raleigh, ID required. MUST CALL FOR AN APPOINTMENT.*

New Trinity Food MinistryCall 553-3970 or 876-4737

New Trinity Mission Baptist Church, 115 S. Robeson St., Clayton, N. C. 27250

Serving people in need in the Clayton area.

North Hills Crisis Center.....785-9911

5001 Six Forks Road, Raleigh, N. C.

Food Hours: Wednesday evenings 5:45 p.m. – 6:45 p.m. Help with food monthly.

Serving zip codes: 27609, 27612, 27613, 27614, and 27615 only.

North Raleigh Ministries.....785-9911

2431 Spring Forest Rd., Ste. 251, Raleigh, NC 27615

Food pantry by walk-in or appointment, Monday through Thursday 10:00am – 1:00pm. Must present picture ID, Social Security card, and proof of address (Must be a resident in zip code 27609, 27612, 27613, 27614, or 27615).

Saint Savior's Center.....WCHS Service Intake..... 212-7000

616 Tucker Street, Raleigh, N. C.

Referral from Social Services office required.

Salvation Army.....834-6733

215 S. Person Street, Raleigh, NC 27601 <http://www.keepthebellringing.org>

Food Pantry open Tuesday and Thursday. Sign up begins at 12:30 p.m. and is open to the first 20 people. Provides food bags to individuals and families beginning at 1:00 p.m. Participants receive 1-3 bags of groceries, and may receive food assistance once every 3 months. Must bring Social Security cards for household members, an NC ID card, and a recent rent receipt or proof of residence. Individuals or families must have a permanent residence to receive the food bags.

Tri-Area Ministries556-7144

149 E. Holding Ave., Wake Forest, NC 27588

Open Monday, Wednesday, Friday 9:00 a.m. – 12:00 p.m.

Serves mainly Wake Forest, Rolesville and Youngsville residents.

Food Cont'd::

“Under One Roof”.....212-9500

27 Sunnybrook Rd., Raleigh, N. C. 27610

Free counseling, financial assistance and initial intake by appointment only. Walk-in food pantry and bus ticket assistance available Monday, Tuesday, Wednesday, Friday 9:00 a.m. – 4:30 p.m. and Thursday 9:00 a.m. – 5:00 p.m.

Urban Ministries Crisis Intervention Center834-4707

840 Semart Dr., Raleigh, NC 27604

*Monday through Friday 9:00 a.m. – 1:00 p.m.
Limit 25 people per day, subject to availability*

Wake Relief..... 833-6400

St. Savior’s Center at 616 Tucker St. (bottom floor), Raleigh, NC 27603

Mondays 1:00 - 3:00 p.m.; Wednesday and Friday 10:00 a.m. - 12:00 noon. Wake County Human Services/Financial Case Manager referral required. Will provide a week’s supply of groceries given to clients screened & referred to us by WCHS every 60 days. If client is referred from an agency other than Wake Co. Human Services, then client is limited to assistance once per year.

Western Wake Crisis Ministries..... 362-0657

103 E Chatham St., Apex, NC 27502

Monday, Tuesday, Wednesday and Thursday 10:00 a.m. - 1:00 p.m.
Social security card required. Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas.

The Women’s Center 829-3711

128 E. Hargett St., Raleigh, NC 27601

Resource for women. Food referrals available by appointment and subject to availability. Emergency food given when no other resources available.

MEALS

First Baptist Church 832-1649

101 S. Wilmington St., Raleigh, NC 27601.

Sunday, breakfast served at 8:30 a.m. for homeless who attend 7:30 a.m. service.

Shepherd's Table Soup Kitchen..... 831-2010

121 W. Morgan St., Raleigh, NC 27601 www.shepherds-table.org

Monday through Friday, hot lunch served 11:00 a.m. - 12:00 noon.

Food Cont'd:

Salvation Army..... 834-6733
215 S. Person Street, Raleigh, NC 27601

The evening soup line is open to the public Monday through Friday from 5:00 p.m. until 6:00 p.m. No identification information is required to receive a meal through the soup line – *the soup kitchen is open to all members of the community.*

The Women’s Center..... 829-3711
128 E. Hargett Street, Raleigh, NC 27610.

For homeless women only. Monday and Wednesday, lunch served 11:30 a.m.

FOOD STAMPS

Wake County Human Services..... 212-7000
220 Swinburne Road, Raleigh, NC 27610

Monday through Friday, walk-in to apply (application times are 8:30am, 10:00am, 12:30pm, and 2:30pm). The application session lasts approximately 2 hours. In order to determine eligibility for assistance, the following information will be needed for household members: birth certificates, Social Security numbers, ID of head of household, verification of rent and utilities, all pay stubs for the prior 2 months and verification of any other income such as child support, self-employment income and contributions.

WIC (Women, Infants, and Children) PROGRAM 250-4720
Public Health Center
10 Sunnybrook Road, Raleigh, NC 27610

Monday through Friday 8:30 a.m. - 5:15 p.m. Call to schedule an appointment to apply. Bring proof of identification, residence and household income. Eligibility based on income and nutritional need. WIC is a food supplement program for pregnant women, breastfeeding who have had a baby in the last 12 months, women who have had a baby in the last six months and children under five. Vouchers are given out for food that includes milk, formula, cereal, fruit, juice, and beans. Wellness Clinic for infants is also available here.

FINANCIAL ASSISTANCE FOR RENT AND UTILITIES

Alliance of AIDS (see Under One Roof below)

Christian Community in Action 469-9861

1231 NE Maynard Road, Cary, NC 27511

Monday through Friday 10 a.m. – 1:00 p.m. Emergency financial assistance for rent and utilities for only residents of Cary, Apex, Holly Springs, Willow Springs, Friendship, New Hill and Morrisville areas.

The Dubois CenterCall: 261-8624

518 N. Franklin St., Wake Forest, N. C. 27588

Food and financial assistance to Wake Forest area residents.

First Presbyterian Church Outreach Ministry.....833-4070

124 S. Salisbury Street, Raleigh, NC 27601

Must call for an appointment: Monday starting at noon & Tuesdays starting 9:30 until appointments are filled. Must be working at least 30 hours or disabled or retired receiving assistance, some type of benefits.

Garner Area Ministries.....772-9100

401 Aversboro Road, Garner, NC 27529

Monday, Wednesday, Friday, 9:00am-12:00noon. Serves residents of Garner and closely surrounding areas. Need eviction notice.

Lifeline & Link-up (NC Utilities Commission) ...Contact <http://www.usac.org>

Low income individuals receiving SSI, Food Stamps, Medicaid, WorkFirst or housing assistance can apply for discounts for basic telephone service.

North Hills Crisis Center.....785-9911

5001 Six Forks Road, Raleigh, N. C. 27609

Hours: Tuesday & Thursday 10:00 a.m. – 1:00 p.m.; 1st and 3rd Wednesdays 10:00 a.m. – 1:00 p.m.; 1st and 3rd Sundays 10:00 a.m. – 1:00 p.m. Help with rent, **prescriptions**, utilities @ \$150 max per year. Serves Raleigh residents in zip codes 27609, 27612, 27613, 27614 and 27615.

Salvation Army..... 834-6733

215 S. Person St., Raleigh, NC 27601

Walk-in to apply Monday, Tuesday, Wednesday, Friday 8:30 a.m. – 9:00 a.m.. Will pay up to \$100.00 towards a utility bill, rent, or prescription for medication if the following requirements are met (no assistance with rent deposits or first month's rent): Must bring 1) NC ID card or valid photo ID, 2) Social Security card or immigrant ID card; 3) Proof of currently working 30 hours per week, or currently receiving Social Security benefits, unemployment pay or have been laid off within the past 6 months; 4) Proof of a rent/mortgage payment at the address on the bill (ex, recent rent receipt, current lease, letter on letter head from landlord, canceled check or money order receipt); 5) Final notice for a utility bill, proof of utility deposit or court eviction papers for rental assistance. (If disabled, must have proof of disability benefits.)

Tri-Area Ministries556-7144

149 E. Holding Ave., Wake Forest, NC 27588

Open Monday, Wednesday, Friday 9:00 a.m. – 12:00 p.m.

Serves mainly Wake Forest, Rolesville and Youngsville residents.

**Triangle Family Services/Emergency & Housing Services Assistance Program... 821-1348
401 Hillsborough Street, Raleigh, NC 27603**

Monday through Thursday 8:00 a.m. – 5:00 p.m. Friday 8:00 a.m. – 1:30 p.m. Emergency crisis counseling, information and referrals. When funds are available, may provide support for working homeless families, including assistance with first month's rent, as part of the Rainbow's End Program and to families at risk of homelessness as part of Notch Program. For utilities assistance, must have eviction or late rent notice. For assistance with rent in existing residence, must have dependents under 18.

**“Under One Roof”212-9500
23 Sunnybrook Road, Raleigh, N. C. 27610**

Financial assistance for persons with HIV/AIDS by appointment only.

**Urban Ministries Crisis Intervention Center834-4707
850 Semart Drive, Raleigh, N. C. 27604**

Financial assistance provided for rent and utilities to low-income people in Wake County on an appointment basis. Calls for appointments are accepted on Mondays at 8:30 a.m. Will serve first 15 people for financial assistance.

**Wake County Human Services - Service Intake..... 212-7000
220 Swinburne Street, Raleigh, NC 27610**

Monday through Friday 8:00 a.m. - 5:00 p.m. Must register by 4:30 p.m. Crisis financial assistance provided for rent, transportation, medications, eyeglasses, and other emergency situations. Assessment, counseling, and information and referral services also offered.

**Western Wake Crisis Ministries..... 362-0657
103 E Chatham St., Apex, NC 27502**

Monday, Tuesday, Wednesday and Thursday 10:00 a.m. - 1:00 p.m.
Social security card required. Serves Apex, Fuquay-Varina, Holly Springs, & New Hill and Friendship areas.

BUDGET COUNSELING

**Latino Community Credit Union (La Cooperativa Latina)855-9696
1420 Hardimont Road, Raleigh, N. C. 27609**

Info available at <http://www.cooperativalatina.org>
Banking services for members. Costs \$10.00 to open an account and a \$20.00 once in a lifetime family membership fee for other services. Membership includes access to help with financial problems, financial education and credit counseling.

**Triangle Family Services821-0790
401 Hillsborough St., Raleigh, N. C. 27603.**

Info available at <http://www.tfsnc.org>
Offers Consumer Credit Counseling Services (CCCS). Provides debt management services to families and individuals, as well as financial literacy education seminars, focusing on such topics as home budgeting and financial management, first-time home buying, avoiding identity theft, reducing consumer debt, and avoiding predatory lending schemes.

**Wake County Human Services, Service Intake 212-7000
220 Swinburne Road, Raleigh, NC 27610**

Monday through Friday 8:30 a.m. - 5:00 p.m. Must register by 4:30 p.m. Service Intake social workers will work with individuals on a variety of issues including budget counseling.

HYGIENE/TOILETRY ITEMS
for the homeless

Cornerstone **508-0777**

220 Snow Avenue, Raleigh, NC 27603

Monday, Tuesday, Thursday and Friday 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 5:00 p.m.;
Wednesday 1:00 p.m. – 5:00 p.m. Subject to availability.

First Baptist Church **832-4485**

99 N. Salisbury St. Raleigh, NC 27601

Wednesday 10:30 a.m. – 12:00 p.m.; Thursday 1:00 - 2:30 p.m.
Hygiene/toiletry items given to all clients visiting the Clothing Closet - They do not need to be homeless.

The Women’s Center **829-3711**

128 E. Hargett Street, Raleigh, NC 27610.

Items provided to homeless women by appointment based on need and subject to availability.

Urban Ministries..... **832-4707**

840 Semart Drive, Raleigh, NC 27604

Monday through Friday 9:00 a.m. - 1:00 p.m. Subject to availability.

LAUNDRY FACILITIES
For the homeless only

Cornerstone **508-0777**

220 Snow Avenue, Raleigh, NC 27603

Tuesday and Friday 8:30 a.m. - 11:30 a.m. Will serve the first 7 individuals.

SHOWERS
For the Homeless Only

Cornerstone **508-0777**

220 Snow Avenue, Raleigh, NC 27603

Monday through Friday 1:30 - 4:30 p.m. Towels and toiletries provided.

Urban Ministries..... **834-4707**

840 Semart Drive, Raleigh, NC 27604

Monday through Friday 9:00 a.m. - 1:00 p.m. Towels and toiletries provided.

IDENTIFICATION

BIRTH, DEATH, MARRIAGE, AND DIVORCE CERTIFICATES:

N. C. Division of Vital Records733-3526

225 N. McDowell St., Raleigh, N. C. 27601 <http://www.vitalchek.com>

Can immediately obtain birth certificates in person from any North Carolina county. \$15.00 fee; \$5.00 fee for each additional copy.

Can use a credit card for requests online or by fax or telephone **(1-800-669-8310)**

Wake County Public Health Center (Vital Records Division)856-5218

300 S. Salisbury St., Room 301, Raleigh, N. C. 27601

Monday through Friday 8:30 a.m. – 5:15 p.m. Wake County birth and death certificates. Must bring driver's license and \$10.00 fee.

For more information on birth, death, marriage and divorce certificates: <http://web.co.wake.nc.us/rdeeds>

Wake County Birth certificates also issued at:

Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C. 27597404-3900

Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C.557-2501

SOCIAL SECURITY CARDS:

Social Security Administration790-2782

4701 Old Wake Forest Rd., Raleigh, N. C. 27609

Monday through Friday 9:00 a.m. – 4:00 p.m. Walk-in; identification required. Takes 12 – 14 days to get card. On-line services available at <http://www.socialsecurity.gov/onlineservices>

N. C. STATE IDENTIFICATION CARD/DRIVER'S LICENSES:

N. C. Division of Motor Vehicles816-9128

3231 Avent Ferry Rd., Raleigh, N. C. 27606 (other driver's license offices in Wake Co.)

Can conduct online business at <http://www.ncdot.org/dmv>

Monday through Friday 8:00 a.m. – 5:00 p.m. Valid or expired photo ID or 3 forms of approved identification required. A driver's license office may waive the \$10.00 fee for homeless customers who present a letter from an agency that provides care or shelter to homeless persons verifying homeless status.

OTHER ID (FOR HOMELESS INDIVIDUALS):

South Wilmington Street Center (SWSC) Resource Room857-9428

1420 S. Wilmington St., Raleigh, N. C. 27603

Monday and Wednesday 1:00 p.m. – 4:00 p.m.

ID FOR MEN ONLY

Women's Center829-3711, X 108

128 E. Hargett St., Raleigh, N. C. 27610

Call for an appointment.

ID FOR WOMEN ONLY

TRANSPORTATION

Accessible Raleigh Transportation (A.R.T.)890-3459

The City of Raleigh provides transportation services for persons with disabilities. There are two levels of services:

Tier 1 service is available for permanent Raleigh residents who do not have a valid driver's license, and are identified as a person with a physical or mental disability.

Tier II service is available to persons who qualify under the Americans with Disabilities Act (ADA). Call for instructions on how to apply.

C-Tran481-2020

Hours of Operation Monday through Saturday, 6:00 a.m. to 7:00 p.m.

The Town of Cary provides two types of service: fixed route and door-to-door service. The new fixed route system replaces the previous general public door-to-door service. Cary citizens who are disabled or at least 55 years old will continue to have the option of door-to-door service. Cost is \$2.00 each way in Cary; \$4.00 for out of town (Chatham, Durham, Orange or Wake Counties for work). Registered seniors and disabled passengers pay \$1.00 each way from 10:00 a.m. to 3:00 p.m. for trips in Cary. Children aged 6 and younger ride free.

Capital Area Transit (CAT).....828-7228

1430 & 214 S. Blount St., Raleigh, N. C. 27603

Call for information and schedule.

Resources for Seniors, Inc.713-1527

Limited medical transportation, nutrition site transportation and grocery shopping transportation available. Call for more information.

Traveler's Aid (Cornerstone)508-0777

220 Snow Avenue, Raleigh, N. C. 27603

One time assistance to displaced/stranded travelers when funds are available. Call before coming to Cornerstone to apply in order to see if funds are available.

Triangle Transit Authority (TTA).....549-9999

06 Park Drive, RTP, NC 27709

Office Hours Monday through Friday 8:00 a.m. – 7:00 p.m. Bus hours 5:00 a.m. – 10:20 p.m. Free vanpool matching available to the general public (485-7461) and regional bus service to Raleigh, Durham, Chapel Hill, RTP, and RDU. Bus schedules available at Moore Square information booth. www.rideTTA.org

Wake County Transportation Center – (Wake County Human Services).....212-7005

220 Swinburne Street, Raleigh, N. C. 27610

Monday – Friday, 8:00 a.m. – 5:00 p.m.

Walk-ins: Monday - Friday, 9:00 – 11:00 a.m. and 2:00 – 4:00 p.m.

Medical transportation through Medicaid and other transportation services for Wake County citizens.

EMPLOYMENT RESOURCES

Culinary Job Training Program (Interfaith Food Shuttle).....250-0043
1001 Blair Drive, Raleigh, N. C. 27610

10-week culinary (chef) training program. Resume and interviewing skills, job placement. All materials provided, and students receive weekly stipend.

Employment Security Commission

Job Service Offices: 3351 Carl Sandburg Court Raleigh, NC 27610212-3849

724-F East Chatham St., Cary, N. C. 27511469-1406

Monday through Friday 8:30 a.m. – 5:00 p.m.

Register at a local office and get access to information on Jobs Line212-5700

Goodwill Industries..... 828-7490

321 W. Hargett Street, Raleigh, NC 27601

Employment opportunities in retail setting for individuals with disabilities or social disadvantages.

<http://www.goodwillenc.org>

JobLink Career Center.....250-3770

Wake County Human Services Center, 220 Swinburne Street, 3rd Floor, Raleigh, N. C. 27610

Monday – Friday, 9:00 a.m. – 4:15 p.m.; Tuesdays open until 8:00 p.m.

The JobLink Career Center located in the Wake County Human Services Center on Swinburne Street provides a professional setting where job seekers can search for employment and training opportunities and where businesses can access a large pool of potential job applicants. Bi-lingual staff are available (call for availability). Note: There are several JobLinks in Wake County. For locations and hours of operation, visit the JobLink website at www.joblinkcc.com

Jubilee Jobs..... 834-0372

Step Up Ministry, 1701 Oberlin Road, Raleigh, N. C. 27608

The Jubilee Jobs Program provides skilled compassionate job preparation and placement services to unemployed job seekers through a process of mentoring and active assistance. Workshops and networking support groups focus on job retention, goal setting and practical steps toward wage growth, education and training.

North Carolina Division of Services for the Blind..... 733-4234

2601 Mail Service Center, Raleigh, NC 27699

Rehabilitation Program-Services offered to assist individuals who are blind or visually impaired in obtaining or maintaining employment and in living more independently.

Employment Resources Cont'd:

- Independent Living Program-Services are provided to help the senior visually impaired adult population maintain self-sufficiency in their place of residence.
- School to Work Program- Transition services are provided to help high school students obtain various employment opportunities.

PRO-Familia.....212-9396

2815 Kidd Road, Raleigh, N. C. 27610

Monday – Friday, 8:30 a.m. – 5:15 p.m.

PRO-Familia assists economically disadvantaged, non English-speaking Latino families become self sufficient through employment. The program also focuses on assisting participants in improving their English language skills. PRO-Familia targets Hispanic families with at least one child below the age of

Employment Resources Cont'd:

18 living with them in Wake County whose total gross wages and unearned income do not exceed 200% of federal poverty guidelines.

Telamon.....851-6141
4917 Water's Edge Dr., Suite 220, Raleigh, NC 27606 Employment training for migrant/seasonal farm workers. www.telamon.org

Vocational Rehabilitation.....733-7807
436 N. Harrington Street, Raleigh, NC 27603
VR employment services provide opportunities to persons who have mental or physical disabilities that prevent them from getting and keeping a job. For eligibility, services must be deemed likely to result in employment. To establish eligibility and plan appropriate services, the rehabilitation process begins with an assessment of the strengths and limitations of the individual. An individualized plan of employment (IPE) is jointly developed by consumer and counselor. The program is then carefully monitored and adjustments made if necessary.

Wake County Supportive Employment Program.....212-7104
220 Swinburne Street, 3rd Floor, Raleigh, N. C. 27610
Monday – Friday, 8:30 a.m. – 5:15 p.m.
The Supportive Employment Program provides intensive employment support to Wake County residents (18 years of age and older) who have severe mental illness and overlapping disabilities. Individualized supports are provided by employment specialists to help consumers find competitive employment in integrated job settings. Community based services such as job development, job placement and coaching services are provided; follow-along supports are maintained indefinitely. Supportive Employment also serves Work First consumers who need intensive employment support.

Workforce Investment Act (WIA) Programs.....250-3770220
Swinburne Street, 3rd Floor, Raleigh, N. C. 27610
Monday – Friday, 8:30 a.m. – 5:15 p.m.
Wake County Human Services operates two programs through the Workforce Investment Act: 1) Adult Program; 2) Dislocated Worker Program. Both offer assistance with job search and/or training to assist customers in re-entering the workforce. The WIA Adult Program determines eligibility on an individual basis based on the individual's employment or economic situation. The WIA Dislocated Worker Program assists persons who have lost their job due to layoffs, plant closings, economic downturns or natural disasters.

Working for Kids.....212-9396
2815 Kidd Road, Raleigh, N. C. 27610
Monday – Friday, 8:30 a.m. – 5:15 p.m.
Program orientation (for those interested in learning about Working for Kids) held on Wednesdays at 10:00 a.m.
Working for Kids helps economically disadvantaged, non-custodial parents obtain and maintain employment so that they may become more self-sufficient, satisfy their child support obligations and become more active, positive role models for their children. Working for Kids assists non-custodial parents who are Wake County residents and who meet certain criteria:

- Unemployed, underemployed or having difficult making child support payments AND
- Have a child who receives Work First cash assistance AND/OR
- Total gross wages and unearned income of non-custodial parent do not exceed 200% of federal poverty guidelines.

EDUCATIONAL RESOURCES

Goodwill Industries of Eastern North Carolina.....828-7490

321 West Hargett Street. Raleigh, North Carolina 27601

Beginning computer skills are taught: Introduction to Computers, Introduction to Internet and Email, and Introduction to Office Applications. Registration for new students in English includes orientation held every Monday at 12:30 and 5:30. Registration in Spanish includes orientation on Saturdays and Sundays at 12:00 p.m. Also, tutorials available online at <http://gcflearnfree.org>

Tutorials available online at www.GCFLearnFree.org

GED/Adult Basic Education/English as a Second Language Classes:

Building Together: 834-7626

1116 N. Blount St., Raleigh, NC 27604

GED - Tuesday and Thursday, 7:00 p.m. - 9:00 p.m. (May be discontinued in September 2006)

Forest Hills Baptist Church: 828-6161

3110 Clark Ave., Raleigh, NC 27607

**ESL - September through May. Wednesdays 6:00 - 7:45 p.m.; Sundays 9:30 - 10:45 a.m.
Contact Mr. Frober.**

Raleigh Rescue Mission: 828-9014

**Learning Center/Computer Lab: Educational Coordinator, Mike Canada at 828-9014,
Ext. 110) 314 E. Hargett St., Raleigh, NC 27601. (Call Mike for Computer Basics.)**

GED offered Monday only from 10:00 a.m. – 12 noon.

**Call Candy at 828-9014, Ext. 126 for information on Today's Office Program (13 week
internship program learning Word, Excel, Power Point, Outlook, Access.)**

Wake Tech Adult Education Center: 715-3434

1920 Capital Blvd., Raleigh, NC

Adult Basic Education/General Educational Development (ABE/GED) classes are for students who want to learn reading, writing and math (Adult Basic Education) and/or who want to complete a high school equivalency (GED) diploma.

Monday through Thursday 8:00 a.m. – 9:00 p.m.; Friday 8:00 a.m. – 5:00 p.m.

GED, ABE, ESL, and Basic Skill classes offered. Many options as far as days and times.

North Carolina Community College System807-7100

200 West Jones Street, Raleigh, N. C. 2703

Colleges provide education, training and retraining for the workforce, including basic skills, ESL and literacy education, occupational and pre-baccalaureate programs. (Technical Programs; Vocational Programs; Continuing Education; Basic Adult Education Programs; College Transfer Programs; General Education Programs; and Industry Programs) Contact any of your local community colleges for information on enrollment in these classes at www.ncccs.cc.nc.us/

State Child Care Licensing Office662-4499

(Regulatory Services Section).....Toll Free (800) 859-0829 NC Residents Only

319 Chapanoke Road, Suite 120, Raleigh, N. C. 27603

Mailing Address: 2201 Mail Service Center Raleigh, N. C. 27699-2201

Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers. <http://www.ncchildcare.net>

Educational Resources Cont'd:

Step Up Ministry781-0156

1701 Oberlin Road, Raleigh, NC 27608

Assist single adults, couples and families who have educational, employment and housing needs. Program participation includes a phased, incentive-driven curriculum that encourages spirituality, self-awareness and connection as building blocks to success.

Wake County Public School System850-1600

3600 Wake Forest Road, Raleigh, N. C. 27609; Mailing Address: P. O. Box 28041, Raleigh, N. C. 27611-8041

Office hours Monday through Friday 8:00 a.m. – 5:00 p.m.

MEDICAL CARE

MEDICAL CARE – HOMELESS

Horizon Health Center (Serves the homeless and transitional housing population).....743-3315

102 N. Tarboro Rd., Raleigh, N. C. 27610-2352

Monday through Friday 8:30 a.m. – 5:15 p.m.

Services provided include General Primary Medical Care (Camp Physicals, Diagnostic Tests/ Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance, Health Education, Eligibility Assistance, Substance Abuse Services, Social Workers.

MEDICAL CARE – UNINSURED

Alliance Medical Ministries250-3320

2610 New Bern Avenue, Raleigh, N. C. 27610

Monday through Friday, 8:00 a.m. – 4:30 p.m. (Closed for lunch 12:00 – 1:00 p.m.)

Provides affordable health and dental care.

This is a faith-based medical clinic for the working poor in Wake County. The clinic serves many Hispanic and other minority families and operates on a sliding fee scale.

Open Door Clinic.....832-0820

840 Semart Dr., Raleigh, NC 27604

Health care facility providing services at no charge to uninsured, low-income residents of Wake County. The Open Door Clinic provides acute and chronic medical care, prescription medications, and laboratory services on site. Walk-in care available for acute illness and minor injury. Services include: Continuing care for chronic illness, prescription medications, specialty care on site and by referral, laboratory services, health education, social work counseling. Interpreter Services available for Spanish-speaking patients. *All services are available by appointment ONLY.* Appointments are taken Tuesday and Thursday mornings at 9:00 a.m.

For more information, go online at <http://www.urbanmin.org/services/opendoor>

Wake County Human Services212-7000

Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610

Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Public Health Clinics also at:

Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C.212-7000

Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C.404-3900

Northern Wake Health Clinic, 247 S. Allen Rd., Wake Forest, N. C.....554-8490

Wake Faculty Physicians Internal Medicine350-2800

3024 New Bern Avenue, Raleigh, N. C. 27610 (1st floor of Andrews Center)

Monday through Friday 7:30 a.m. – 4:30 p.m.

Provides care and management of many common diseases, including but not limited to congestive heart failure, diabetes and Coumadin management. Practice is open to established patients only, except for inpatient follow-up visits.

Wake Health Services, Inc. (Admin.).....255-6721

<http://www.whsi.org>

Apex Family Medicine362-5201

212 South Salem St., Apex, N. C. 27502

Monday, Tuesday, Thursday & Friday 8:00 a.m. – 5:15 p.m. and Wednesday 8:00 a.m. – 6:00 p.m

Services provided include General Pharmacy, Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

New Bern Ridge Dental250-2930

2620 New Bern Avenue, Raleigh, N. C. 27610

Monday through Thursday 8:00 a.m. – 5:15 p.m.

Services provided include Comprehensive Dental Services, Cleanings-Hygiene, Dental Exams, Emergency Services, Extractions, Fillings, Tooth Varnishing, Fluoride Treatment, Restorative Services, Preventative & Children's Services.

Support Services include Eligibility Assistance, Oral Hygiene Education.

Rock Quarry Road Family Medicine833-3111

1001 Rock Quarry Rd., Raleigh, N. C. 27610

Monday, Wednesday, Thursday & Friday 7:00 a.m. – 5:15 p.m.; Tuesday 7:00 a.m. – 6:00 p.m.

Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

Southern Wake Family Medicine557-1110

130 N. Judd Parkway NE, Fuquay Varina, N. C. 27526

Monday – Friday 8:30 a.m. – 5:15 p.m.

Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Developmental/screening, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals).

Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

MEDICAL CARE – ADULT MEDICAID / MEDICARE

Wake County Human Services212-7000
Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610
Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Public Health Clinics also at:
Southern Regional Center, 130 N. Judd Parkway NE, Fuquay Varina, N. C.212-7000
Eastern Regional Center, 1002 Dogwood Dr., Zebulon, N. C.404-3900
Northern Wake Health Clinic, 247 S. Allen Rd., Wake Forest, N. C.....554-8490

Wake Health Services, Inc. (Admin.).....255-6721
<http://www.whsi.org>

Apex Family Medicine362-5201
212 South Salem St., Apex, N. C. 27502
Monday, Tuesday, Thursday & Friday 8:00 a.m. – 5:15 p.m. and Wednesday 8:00 a.m. – 6:00 p.m
Services provided include General Pharmacy, Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

New Bern Ridge Dental250-2930
2620 New Bern Avenue, Raleigh, N. C. 27610
Monday through Thursday 8:00 a.m. – 5:15 p.m.
Services provided include Comprehensive Dental Services, Cleanings-Hygiene, Dental Exams, Emergency Services, Extractions, Fillings, Tooth Varnishing, Fluoride Treatment, Restorative Services, Preventative & Children’s Services.
Support Services include Eligibility Assistance, Oral Hygiene Education.

Rock Quarry Road Family Medicine833-3111
1001 Rock Quarry Rd., Raleigh, N. C. 27610
Monday, Wednesday, Thursday & Friday 7:00 a.m. – 5:15 p.m.; Tuesday 7:00 a.m. – 6:00 p.m.
Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Case Management, Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

Southern Wake Family Medicine557-1110
130 N. Judd Parkway NE, Fuquay Varina, N. C. 27526
Monday – Friday 8:30 a.m. – 5:15 p.m.
Services provided include General Primary Medical Care (Camp Physicals, Complete Physicals, Developmental/screening, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physicals). Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance Program, Health Education, Eligibility Assistance, Social Workers.

HIV TESTING/AIDS SERVICES

Alliance of AIDS Services Carolina834-2437

324 S. Harrington St., Raleigh, N. C. 27603

Free confidential HIV testing Thursdays from 6:00 – 8:30 p.m.

Horizon Health Center (Serves the homeless population).....743-3315

102 N. Tarboro Rd., Raleigh, N. C. 27610-2352

Monday through Friday 8:30 a.m. – 5:15 p.m.

Provides HIV treatment services and related medical care.

National CDC Hotline1-800-342-2437

St. John’s Metropolitan Community Church834-2611

805 Glenwood Ave., Raleigh, N. C. 27605

Free confidential HIV testing Saturdays 9 – 11 a.m.

Southlight787-6131

Awareness Center 231 A East St., Raleigh, N. C. 27601

Outreach and case management services focusing on HIV/AIDS and substance abuse awareness, prevention, and education. Services offered at various locations. Call for more information.

Triangle Family Services.....821-0790

401 Hillsborough St., Raleigh, NC 27603

Free, confidential HIV (AIDS) Testing offered on Wednesdays from 3-6 p.m. on a walk-in basis.

Last person taken at 5:30 p.m.

“Under One Roof”.....212-9500

27 Sunnybrook Rd., Raleigh, N. C. 27610

Free counseling, financial assistance and initial intake by appointment only. Walk-in food pantry and bus ticket assistance available Monday, Tuesday, Wednesday, Friday 9:00 a.m. – 4:30 p.m. and Thursday 9:00 a.m. – 5:00 p.m.

Urban Ministries834-4707

840 Semart Dr., Raleigh, N. C. 27604

Free confidential testing Tuesdays from 5:30 p.m. – 7:30 p.m. Last person taken at 7:00 p.m.

Spanish speaking employees present.

Wake County AIDS Case Management 250-4510

(A division of Wake County Human Services)

Information & referral services for patients with HIV/AIDS.

Wake County Human Services.....250-3950

Public Health Center - 10 Sunnybrook Road, Raleigh, NC 27610

All clinics will do free, confidential testing. Call for an appointment and information regarding all testing centers.

Monday through Friday 8:30 a.m. – 11:30 a.m. and Wednesday evenings from 5:00 p.m. – 7:00 p.m. at Clinic E. Spanish speaking employees available on Wednesday evenings. Testing for all STDs and treatment for HIV/AIDS patients also done Monday through Friday at Clinic A. Call for appointments and times for Clinic A at 250-4410.

PRESCRIPTIONS

Christian Community in Action469-9861

1231 NE Maynard Road, Cary, N. C. 27513

Assistance for Cary, Apex, Morrisville, Holly Springs, Willow Springs. Residents of Fuquay and Raleigh must have a written referral.

Drug Assistance Program (HIV/AIDS)715-3111

Division of Public Health, N. C. Dept of Health & Human Services

1902 Mail Service Center, Raleigh, N. C. 27699-1902

N. C. Medicaid Office857-4011

Division of Health & Human Services

1918 Umstead Dr., Kirby Building, Raleigh, N. C. 27699-2501

Urban Ministries834-4707

840 Semart Dr., Raleigh, N. C. 27604

Prescription assistance for low-income and homeless individuals. First come first served. N. C. ID required.

Wake County Human Services, Mental Health Services250-3100

3010 Falstaff Rd., Raleigh, N. C. 27610

Prescription assistance for mental health clients.

Wake County Human Services, Service Intake212-7000

220 Swinburne Rd., Raleigh, N. C. 27610

Financial assistance for prescriptions for homeless and low-income individuals.

MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

Cornerstone - Wake County Human Services..... 508-0777
Path and Community Outreach Team Referral Line 508-0770
220 Snow Avenue, Raleigh, NC 27603

Outreach and engagement, psychiatric services, and intensive case management services offered to homeless individuals with severe and persistent mental illness and/or substance abuse problems. Please call to make a referral.

Drop-In Center (A Division of Wake County Human Services) 856-5240
567 E. Hargett St., Raleigh, NC 27601

Psychosocial educational program for Wake County residents who are 18 or older who have a primary diagnosis of severe mental illness and sometimes co-occurring substance abuse. They must be referred by their primary mental health provider and complete the admission process. Activities include social skills and independent living skills training, AA meetings, support and recovery groups, Job Club, exercise, arts and crafts, and recreational activities.

Easter Seals UCP North Carolina-ASAP784-9182
Regional Office: 2315 Myron Drive, Raleigh, N. C. 27607
<http://nc.easterseals.com>

For children, adults and families who are dealing with mental health issues, Easter Seals UCP North Carolina offers a variety of supports available in the home, community, or at a clinic. Our services are structured around best-practice models, with a continuing focus on maintaining a person- center, strengths-based approach. Community Support, Respite, Intensive In-Home Therapy, Assessment, Individual Therapy and Multi-Systemic Therapy are provided.

Evaluation and Emergency Services.....250-3133
Wake County Human Services
3000 Falstaff Road, Raleigh, NC 27610

Evaluations for Mental Health and Substance Abuse services.

The Healing Place of Wake County (Men's Facility)838-9800
1251 Goode Drive, Raleigh, N. C. 27603

Target Group: Homeless men, age 18 and older, who are from Wake County.
Length of stay: Shelter – one night/ Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months/

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless men with alcohol and other drug problems. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 p.m. each day for the van pick-up.

The Healing Place (Women's Facility)865-2550
3304 Glen Royal Road, Raleigh, N. C. 27617

Target Group: Homeless women, age 18 and older, who are from Wake County.
Length of Stay: Shelter – one night; Non-medical Detox – 3 to 5 days; Recovery Program – 7 to 12 months.

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless women with alcohol and other drug problems. Pregnant women may stay in the overnight shelter but are not admitted to Detox or the recovery program. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter,

women must be at the Women’s Center at Blount and Hargett Streets by 3:15 p.m. each day for the van pick-up.

Holly Hill Hospital250-7000
3019 Falstaff Road, Raleigh, N. C. 27610

Provides treatment programs for children, adolescents, and adults covering a wide range of behavioral health issues. Provides treatment for: Depression; Anxiety and Stress, Bipolar Disorder; Other Emotional and Mood Disorders; Behavioral Problems; Alcohol Abuse and Dependency; Illicit and Prescription Drug Abuse and Dependency. A no-cost, confidential evaluation of a patient’s needs is available 24 hours a day, seven days a week through the RESPOND department.

Larry B. Zieverink Sr. Alcoholism Treatment Center (ATC).....250-1500
Wake County Human Services, 3000 Falstaff Road, Raleigh, NC 27610

Providing Intensive Outpatient (12 weeks), Medically Supervised Detoxification and Inpatient Treatment Services (avg. 8-14 days) to Adult Wake County Residents. All services offer a comprehensive, Dual Diagnosis, 12-step based program of evidence based, best practice education and therapy to assist in the establishment of abstinence and on going recovery. Detoxification and Inpatient services are available 24 hours a day, 7 days a week. All services are accessed through first receiving an evaluation from the Evaluation and Emergency Services (EES) department

SouthLight <http://www.southlight.org>.....787-6131
3117 Poplarwood Court, Suite 326, Raleigh, N. C. 27604 (Administrative offices)

SouthLight is an organization which offers numerous services for substance abuse including assessment, education, treatment, counseling, youth and juvenile offender services, court services, intervention, intensive outpatient treatment, methodone treatment, independent living skills, supervised living services. SouthLight also offers a wide variety of programs to address these issues. If you would like more information about the admission process, services or facilities, please call the above number. Below are just a few of the programs/services offered:

Durham Treatment Center.....956-7040
414 E. Main St., Suite 202, Durham, N. C. 27701

LifePlus Program832-4453
2101 Garner Rd., Suite 107, Raleigh, N. C. 27610

Pathways Division872-7373
2809 Highwoods Blvd., Suite 103, Raleigh, N. C. 27604

Court Services828-4892
335 S. Salisbury St., Raleigh, N. C. 27602 (Wake County Courthouse) and at
19 W. Hargett St., Suite 809, Raleigh, N. C. 27601

CASAWORKS/Perinatal Programs, Fuquay, N. C.832-7351

Triangle Family Services821-0790
401 Hillsborough St., Raleigh, N. C. 27603

Individual, group, and family counseling. Fees based on a sliding fee scale.

UNC Alcohol and Substance Abuse Program402-1644

2238 Highway 54 East Suite 300, Chapel Hill, N. C. 27517

Outpatient mental health and substance abuse services. Payment Accepted: Self payment, Medicaid, Medicare, Private health insurance, Military insurance, Payment Assistance.
med.unc.edu/alcohol

PREGNANCY & CHILD CARE

Child Care Resource and Referral of Wake County, Inc.832-7175

4 N. Blount St., Raleigh, N. C. <http://www.childcarewakecounty.org>

Child Care Resource of Wake County offers a variety of services to families and child-care providers. The agency provides parents with referrals to child-care centers and family child-care homes providing full and part-time care before and after school care, as well as to preschools and summer programs. CCR&R administers child-care financial assistance to qualifying parents. The agency also offers workshops, training and support to child-care providers and to individuals interested in becoming child-care providers or substitute providers.

Child Care Services Association (CCSA)403-6950

2634 Chapel Hill Blvd., Suite 100 (Durham County)

Durham County Child-Care Health Coordination Program506-7700

Their child-care consultant team of nurses and nutritionists offers preventative health information, nutritional assessments, coordinated screening services, a call-in line and more.

North Carolina Child Care Resource & Referral Network933-5090

P. O. Box 2515, Chapel Hill, N. C.

North Carolina Department of Health and Human Services662-4499

Division of Child Development

Toll free in-state 1-800-859-0829

2201 Mail Service Center, Raleigh, N. C.

See State Child Care Licensing Office below.

Planned Parenthood833-7526

100 S. Boylan Ave., Raleigh, N. C. 27603

Pregnancy Life Care Center24 HOUR HOTLINE.....873-2442

1001 Navaho Dr., Suite 101, Raleigh, N. C. 27609

Provides support for women, men and their families 24/7 free of charge. Offers counseling and information to allow the person to make an informed choice.

State Child Care Licensing Office662-4499

(Regulatory Services Section) Toll free NC residents only 1-800-859-0829

319 Chapanoke Rd., Suite 120, Raleigh, N. C. 27699-2201

2201 Mail Service Center, Raleigh, N. C. 27699-2201

Regulates the health, safety, and well-being of children in out-of-home care; provides support and quality control services to child care providers.

<http://www.ncchildcare.net>

Wake County Child Care Subsidy Program 773-7600
Main location: 319 Chapanoke Rd., Suite 104, Raleigh, N. C. 27603
Southern Regional Center: 130 North Judd Parkway NE, Fuquay, N. C. 27526....557-1076
Eastern Regional Center – 1002 Dogwood Lane, Zebulon, N. C. 27597404-3958
Northern Regional Center – 247 S. Allen Rd., Wake Forest, N. C. 27587554-8493

Only available for families in Wake County. Provides financial assistance to parents for their child care needs. The child care subsidy is based on an assessment of need, income and family size. If the person is eligible, the case manager will assist in finding a program that meets the needs of the child/children. Parental choice is honored whenever possible. Parental fees are assessed for families who are income eligible.

VETERAN'S SERVICES

Durham VA Hospital 286-6974
Medical Care available @ 508 Fulton St, and at the Raleigh Clinic. Limited transitional housing for homeless veterans. Other services: Public housing assistance

NC Division of Veteran's Affairs..... 662-3018
1259-B Aversboro Road, Garner, NC 27529
 State level office that assists veterans and their dependents with applying for and obtaining veterans benefits.

The Raleigh Vet Center 856-4616
1649 Old Louisburg Road, Raleigh, NC 27604
 Free counseling and referral services provided for veterans by a qualified team of counselors. Hours of operation-8:00am-9:00pm. Call for more information.

Wake County Human Services

- **Veterans Services..... 212-7450**
567 E. Hargett Street, Raleigh, N. C. 27602 (Gary Raiford, Veteran Services Officer)
 Assists veterans with obtaining military paperwork, employment assistance, medical care, help with transportation and other services for veterans.
- **Homeless Veterans Services**
S. Wilmington Street Center , 1420 S. Wilmington St., Raleigh, N. C. 27603.....857-9428
(Frankie Lawrence, Homeless Veterans Services Officer)
 Assists homeless veterans with obtaining military paperwork, housing, employment assistance, medical care, help with transportation and other services.

LEGAL SERVICES

Attorney General – Consumer Protection.....Local Concerns 716-6000 ,
or for out of area concerns1-800-566-7226

East Central Community Legal Services **Current clients call: 828-4647**
219 Fayetteville Street Mall, Suite 810, Raleigh, NC 27601 **New clients call: 1-866-219-5262**
 Free legal advice and assistance for non-criminal matters available to low-income residents of Wake, Johnston, Harnett, Lee, and Sampson counties. Areas of practice include family, employment, consumer, housing, public benefits and education law.
 Monday through Friday 8:30 a.m. – 5:00 p.m.

Governor's Citizen Helpline1-800-662-7952

Legal Services of North Carolina..... 856-2564
224 S. Dawson Street, Raleigh, NC 27601

Mental Disability Issues 856-2121
Fair Housing 856-2171

Legal Services Cont'd:

Justice Center 856-2570
Prison Issues..... 856-2200
 Monday through Friday, 8:30 a.m. - 5:00 p.m. Free legal advice and assistance for low-income individuals.

N. C. Lawyer Referral Service1-800-662-7952

SouthLight (Court Services)828-3711
335 S. Salisbury St., Raleigh, N. C. 27602 (Wake County Courthouse) and at 19 W. Hargett St., Ste. 809, Raleigh, N. C. 27601

The Judicial Division assists those with drug violations to avoid further criminal involvement by providing them with an opportunity to maintain a clean record and avoid drug use and stigma of criminal conviction. It includes the Drug Education and Alcohol Education classes for those who have misdemeanor drug charges, the 9096 Program for those with drug possession charges, and the TASC Program for post adjudicated clients who are assigned by the judge for screening and referral to treatment.

The Women's Center 829-3711
128 E. Hargett St., Suite 10, Raleigh, NC 27601

Attorney Hotline: Monday and Thursday 4:00 p.m. - 5:30 p.m. Call main number and ask for Attorney Hotline number.

SENIOR RESOURCES

Council for Senior Citizens – Durham Center for Senior Citizens688-8247
406 Rigsbee Avenue, Suite 202, Durham, N. C. 27701

Division of Aging and Adult Services, Dennis W. Streets, Director.....733-3983
Office Location: Taylor Hall, 693 Palmer Drive
Mailing Address: 2101 Mail Service Center, Raleigh, N. C. 27699-2101

Senior Resources Cont'd:

Eastern NC Chapter of the Alzheimer's Association832-3732
400 Oberlin Rd., Suite 220, Raleigh, N. C. 27605 1-800-228-8738

Hospice of Wake County828-0890

1300 St. Mary's Street – 4th Floor, Raleigh, N. C. 27605

North Carolina Assisted Living Association467-2486
1306 Annapolis Drive, Suite 120, Raleigh, N. C. 27608

North Carolina Health Care Facilities Association782-3827
5109 Bur Oak Circle, Raleigh, N. C. 27612

Older Women's League – Triangle Chapter787-5012
1314 Crabapple Ln., Raleigh, N. C. 27607

Resources for Seniors872-7933
1110 Navaho Dr., Suite 400, Raleigh, N. C. 27609
Provides information on support services, affordable senior housing, medical care, facilities, etc.

Retired and Senior Volunteer Program (RSVP)831-6295
310 W. Martin Street, Raleigh, N. C. 27601

Senior Center Telecare / Friendly Visitor Programs856-6444
401 E. Whitaker Mill Road, Raleigh, N. C. 27608
Provides outreach services.

Resources for Working with Latino Families

Hispanic Health Council Inc860-527-0856
<http://www.hispanichealth.com>

Immunization Hotline (Disease Information & Health Issues).....Spanish 800-232-0233
English 800-344-7432

Migrant Education Hotline800-234-8848

National Council of La Raza202-785-1670
<http://www.nclr.org>
Advocacy organization for Hispanic rights and interests.

Wake County, N. C. and National Programs for Hispanic Families

El Pueblo, Inc.....(919) 835-1525
<http://www.elpueblo.org>

El Pueblo is a N. C. non-profit statewide advocacy and public policy organization dedicated to strengthening the Latino community. Provides leadership development, proactive and direct advocacy,

education, and promotion of cross-cultural understanding in partnerships at the local, state and national levels

Office of Hispanic/ Latino Affairs.....(919) 733-5361

Hispanic Ministry Coordination (919) 468-3013

Coordinates Hispanics ministries for 13 parishes in Wake and Franklin Counties

Immigrants Legal Assistance Project - NC Justice Center.....(919) 856-2159

224 S. Dawson St. Raleigh, NC 27601 www.ncjustice.org
The North Carolina Justice Center provides legal assistance to low-income North Carolinians in selected, “high-impact” cases that are designed to help alleviate poverty by protecting or expanding important rights for large numbers of vulnerable people. Client intake for immigration law matters takes place on Tuesdays from 9:00 a.m. to 5:00 p.m. only. No “walk-ins”.

Interact.....(919) 828-8320

24 Hour Crisis Lines: Domestic Violence: 828-7740 Sexual Assault: 828-3005

612 Wade Avenue, Raliegh www.interactofwake.org

Interact is a private, non-profit, United Way agency that provides safety, support, and awareness to victims and survivors of domestic violence and rape/sexual assault. Services are confidential and free of charge.

Latino Community Credit Union(919) 855-9696

<http://www.cooperativelatina.org>

Office of Minority Health & Health Disparities, NC DHHS.....(919) 431-1613

1110 Navaho Drive, Suite 510, Raleigh, NC 27609

Mission: To promote and advocate for the elimination of health disparities among all racial and ethnic minorities and other underserved populations in North Carolina.

Legal Services of NC.....(919) 856-2180

Legal representation for farm workers and discrimination issues.

Lutheran Family Services.....(919) 861-2807

112 Cox Avenue Post Office Box 12287 Raleigh, NC 27605

Provides a variety of refugee and immigration services

NC Family Health Resource Line.....800-367-2229

English and Spanish Respresentatives Availble

NC Society of Hispanic Professionals - www.thencshp.org.....(919) 654-4516

P.O. Box 1557, Apex, North Carolina 27502-3557

“Acknowledging the under representation of Hispanic youths in higher education... it is the intent of the NCSHP to develop and secure educational opportunities and financial support to improve Hispanic youth's success and school performance.”

New Hope Baptist Church Hispanic Ministry..... 919-876-5250

4301 Louisburg Road, Raleigh, NC 27604

Hispanic Services Cont'd:

Raleigh International Church 919-875-0950

4020 Capitl Boulevard, Raleigh, NC 27604

Programs for Refugees

Lutheran Family Services in the Carolinas.....(919) 861-2807

Raleigh Office: 112 Cox Avenue, P. O. Box 12287, Raleigh, N. C. 27605

<http://www.lfscarolinas.org/refugeeimmigration>

Provides a variety of refugee and immigration services. Offers immigration counseling, refugee social services, sponsorships and assistance with resettlement.

HOUSING SHELTERS

The Healing Place (Men's Facility) 838-9800
1251 Goode Drive, Raleigh, NC 27603

Target Group: Homeless men, age 18 and older, who are from Wake County.

Length of stay: Shelter--One Night; Non-medical Detox-- 3 to 5 days; Recovery Program--7 to 12 months

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless men with alcohol and other drug problems. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 pm each day for the van pick-up.

The Healing Place (Women's Facility)..... 865-2550
3304 Glen Royal Road, Raleigh, NC27617

Target Group: Homeless women, age 18 and older, who are from WakeCounty.

Length of Stay: Shelter--one night; Non-medical Detox--3 to 5 days; Recovery Program--7 to 12 months

Other: The Sobering Up Center offers non-medical detoxification. The overnight shelter offers emergency shelter one night at a time. The recovery program is a long-term, 12-Step based, peer-run program for homeless women with alcohol and other drug problems. Pregnant women may stay in the overnight shelter but are not admitted to detox or the recovery program. Walk-ups are not allowed and beds are not reserved. In order to enter the emergency night shelter, women must be at the Women's Center at Blount and Hargett Streets by 3:15 pm each day for the van pick-up.

The Helen Wright Center for Women (formerly The ARK).....833-1748
401 W. Cabbarus Street, Raleigh, NC 27601

Target Group: Homeless women, no families

Other: Please call or stop by to be placed on the waiting list. Open 24 hours a day on weekend, closed 9:00am to 4:00pm weekdays. You will be contacted when a bed is available. Emergency housing begins at 6:00 p.m. and ends at 7:00 a.m. Participation in case management services is required for all new clients. Initial stay is two months; assigned case manager must approve extensions.

****Emergency Housing is available during White Flag nights****

Interact 828-7740

Target Group: Shelter for victims of domestic violence

Other: Call for assistance. Average 1-2 month length of stay. All meals provided.

Raleigh Rescue Mission..... Men: 828-9014 ext. 231
314 E. Hargett Street, Raleigh, 27601Women: 828-4980 ext. 111

Target Group: Homeless men, women, & families

Men: Life Plan Program - – Long term program that focuses on breaking the cycle of homelessness and requires participants to work inside the Mission before working in outside jobs. Call 828-9014 ext.231 for more details.

Women: Emergency Shelter - Women/ and or women and children's emergency beds are assigned based on availability, Mon – Fri (closed on weekends and holidays). Arrive at 4pm to find out about availability.

Life Plan Program – Long-term program that requires participants to work inside the Mission. Male children must be 10 years or younger. Call the Intake Coordinator 828-4980 ext. 111 for more details.

Shelters Cont'd:

Salvation Army.....834-6733

215 S. Person Street, Raleigh, NC 27601

Target Group: Women with children (boys 12 yrs of age and under)

Other: Call to get on waiting list. Case management provided. Case management once per week, meals three times per day, weekly parent support groups & workshops, tutoring for children, access to a children's medical clinic, and access to our after-school program. Must pass a drug test on admission. Residents are required to work or be active in a training/treatment program after admission into shelter. Short-term emergency housing for single women, as space permits.

South Wilmington Street Center857-9428

1420 South Wilmington Street, Raleigh, NC 27603

Target Group: Homeless men, age 18 and older

Other: Hours/Days: 7 days, 24 hours. Check-in is from 5:00 p.m. – 7:00 p.m. (anytime for new guests). Emergency shelter beds distributed daily using a lottery system, except for new guests who are guaranteed a bed for their first night only. All guests have access to services such as meals, comprehensive case management, and information and referral assistance. A transitional program and access to permanent housing assistance is also available to those motivated to become self-sufficient. *Overflow emergency shelter is available during winter White Flag nights.*

Wake Family Entry.....836-9197

(A division of PLM Families Together), 1410-105 Brookside Drive, Raleigh, NC

Target Group: Families with children

Other: Short-term transitional housing up to 3 months. Separate living quarters, weekly case management visits. Call to make a referral or schedule a screening assessment.

Wake Interfaith Hospitality Network.....832-6024

Day Center – 903 Method Road, Raleigh, NC 27606

Target Group: Married Couples with or w/out children; single persons with minor children

Other: Short-term shelter program; application required. Day Center downtown. Support services provided. Must be prepared to work, be already working, or have some form of reliable income. Must have completed treatment if there is a known history of substance abuse. Assessment and referrals from service agencies preferred. Intake hours are Monday through Thursday, 9:00 a.m. - 5:00 p.m. at the Day Center. Contact Case Manager for intake.

Wrenn House (Haven House).....833-3312

908 W. Morgan Street, Raleigh, NC 27607

Target Group: Adolescents aged 10-17

Other: Crisis intervention program for youth/families. 24 hour Telephone Crisis hotline: 832-7866. 24 hour walk-in services; temporary shelter for homeless runaway and other youth in crisis aged 10 – 17 years. Maximum length of stay, 14 days. Individual group and family counseling. Outreach through Project Safe Place aftercare services. Individual, group and family counseling.

White Flag Initiative: White Flag (WF) is a coordinated effort among area shelters to provide emergency overflow shelter to homeless persons in the event of severe weather conditions. In extremely cold or extremely hot conditions, the WF sites will provide shelter beyond their regular capacity. WF events do not include natural disasters such as hurricanes, flooding, or tornadoes; in these events, all citizens will be able to access services at the community disaster shelters.

TRANSITIONAL HOUSING

Aurora House..... 789-9915

Target Group: Women in recovery from substance abuse
Capacity Level: 6 women
Units Available: 6 beds
Other: Need a referral from Wake County Mental Health Services.

The Caring Place 462-1800

Target Group: Working Families with children
Capacity Level: 6 Families with a maximum of three children per family.
Length of Stay: 4 Months
Units Available: Six, 2-Bedroom Units
Other: Attendance of weekly life skills training sessions required. Must be employed, working full-time and homeless.

Harriet's House 834-0666

(A program of Passage Home, Inc.)

Target Group: Housing for Female Ex-Offenders
Capacity Level: 8 families
Length of Stay: 24 Months
Units Available: Scattered Site Housing
Other: Provides transitional housing and support services for mothers coming out of prison. Helps ex-offenders reunite with children, find a job, establish credit and obtain permanent decent housing.

Haven House Group Homes..... 833-3312

Target Group: Homeless Adolescents aged 16-21
Other: Foster care provided for youths under 18 years of age. NO Emergency Housing provided. Supportive Services for 18-21 year olds.

Incentive Housing Dormitory (IHD) 856-6109

Target Group: Homeless Men Returning to Self-Sufficiency
Capacity Level: 19 Men
Length of Stay: 1-6 Months
Units Available: 19 Studio Apartments (located inside the Cornerstone Building, Snow Ave.)
Other: Extension of South Wilmington Street Center's transitional housing program, the program offers intensive case management, substance abuse support, and life skills development; voluntary program with a monthly program fee.

Matthew House 834-0666

(A program of Passage Home, Inc.)

Target Group: Families with Children, Adult 21 and over to apply
Capacity Level: 14 Families
Length of Stay: 18 Months
Units Available: 12 two-bedroom apartments and other housing
Other: A variety of support services are offered to assist families in achieving self-sufficiency. Parent(s) must be working at least 32 hours per week or have recent work history.

Women's Center of Wake County – Epiphany House..... 829-3711

Target Group: Single Women Released from Prison
Capacity Level: 3-4 women.
Length of Stay: 8 weeks to 2 years
Units Available: 3 Single rooms in a house
Other: Need a referral from Women's Prison or proof of recent release and referral from a Counselor at the Women's Center.

Wake Family 212-8607

Target Group: Families
Capacity Level: Eleven Families
Length of Stay: 1 – 24 Months
Units Available: 11 Units
Other: Must be employed 30-35 hrs per week or have a certified disability; staff will work with clients to enhance job skills and assist in obtaining long-term employment and housing. Educational opportunities, child care and self-esteem workshops are also offered.

Step-Up Ministry..... 781-0156

Target Group: Adults and families committed to self-sufficiency
Capacity Level: Employment Program: 30 adults a month
Education Program: 15 families/individuals per quarter
Housing Program: 10 families and 10 individuals
Length of Stay: Education: 12 months (Four months for each of the 4 Phases)
Housing: up to 6 months
Units Available: 10 apartments for families and 10 for individual adults
Other: Mission – Promote self-sufficiency. Program offers employment services, life skills, and transitional housing. Candidates attend a weeklong orientation before applying to any program. Orientation is open to adults 21 years or older. Those who qualify may apply to the Jobs or Life Skills (education) programs. Individuals working 35 hours a week (couples combined 60 hours) may enroll in the Life Skills (education) program.

Summit House 755-0733

Target Group: Women who are pregnant or who have children up to age 7
Capacity Level: Six Families
Length of Stay: 1 – 24 Months
Units Available: 6 Units
Other: Program accepts women who are court ordered to participate in the program. Life skills, case management, budgeting and other case management services provided.

Housing for Special Needs

Christian Fellowship Home..... 833-6030

Target Group: Men

Length of Stay: 4-6 months with limited extensions

Capacity Level: 18 Men

Other: Halfway house for recovering substance abusers. Referral from alcohol treatment center or other entity required. Provides beds. Program Fee.

Glory to Glory House of Refuge 829-9491

Target Group: Single homeless Women with HIV/AIDS, Substance Abuse, Mental Illness.

Length of Stay: 8 months – 24 months

Capacity Level: 11 Women

Other: Challenging program based upon individual needs. Other support services include case management, 12 step NA/AA groups, meals, job search, advocacy, permanent housing search, budgeting, substance abuse, mental health counseling, math, reading and computer classes.

The Healing Place (Men's Facility) 838-9800

1251 Goode Drive, Raleigh, NC 27603

Target Group: Homeless men, age 18 and older, who are from Wake County.

Length of stay: Shelter-1 Night; Non-medical Detox- 3 to 5 days; Recovery Program 7- 12 months

Other: The Sobering Up Center offers non-medical detoxification. In order to enter the emergency night shelter, men must be at the South Wilmington Street Center by 4:00 pm each day for the van pick-up.

The Healing Place (Women's Facility)..... 865-2550

3304 Glen Royal Road, Raleigh, NC27617

Target Group: Homeless women, age 18 and older, who are from WakeCounty.

Length of Stay: Non-medical Detox--3 to 5 days; Recovery Program--7 to 12 months In order to

enter the emergency night shelter, women must be at the Women's Center at Blount and Hargett Street by 3:15 pm each day for the van pick-up.

Hustead House..... 829-0806

Target Group: People with AIDS that need daily care.

Capacity Level: Five Beds

Length of Stay: As Long as Desired

Other: Residential facility for people with AIDS that need daily care. Full services provided by 24 hour staff (cooking, cleaning, pastoral care, etc.)

Mission House for Women..... 829-0806

Target Group: People with AIDS that need daily care.

Capacity Level: 12 Beds

Length of Stay: Up to 24 Months

Other: Group home setting for homeless women with substance abuse or mental health issues; provides basic living, budgeting, and employment skill training in supervised independent living quarters.

Oxford House www.oxfordhouse.org

General Information: Self-run, self-supported group housing for recovering substance abusers; various homes in Raleigh:

Arrowwood: 838-9939	Holly Drive: 844-3573	Wimbleton: 781-6505
Brinkley: 981-6523	Lorimer: 851-1756	State Office 668-1998
Brentwood: 876-9260	Mordecai: 000-0000	
Crosslink: 755-0603	Northcliff: 844-3543	

Firelight:	834-8139	Northhills:	844-8311
Garner:	329-0325	Oakridge:	468-9306
Hearth:	875-9656	Pincrest:	873-9212

SouthLight-Life Plus.....832-4453

Capacity Level:

Length of Stay:

Other: Supervised living for substance abusers (men & women).

OTHER HOUSING PROGRAMS/SERVICES

AME Incentive Program834-3734

Housing for up to 40 men in a shared living space. Charge is \$60/week; some meals provided. Day shelter on-site.

Supportive Housing Program..... 231-5957

Provides case management services to help participants maintain housing. Offers housing education through the Ready To Rent class. Call for dates and location,

CASA.....828-8480-ext.21

Casa develops, owns, and manages affordable housing for consumers of Wake County Human Services (WCHS) who have a disability. There are some limited housing for persons who are not homeless and not receiving services from WCHS. Housing applications are made to CASA.

Haven House Residential Services..... 719-0872

Target Group: Youth 16 – 21 years

Capacity Level: 20-25 youth

Length of Stay: Program length varies (may be transitional or permanent)

Other: Non-emergency transitional and permanent housing for homeless young adults who are street dependent and lack sufficient resources and skills to obtain and maintain housing. Scattered site housing and host homes are utilized.

Ruth’s House..... 834-0666

(A program of Passage Home, Inc.)

Target Group: Recently Homeless Families with Children

Capacity Level: 52 Families

Length of Stay: Permanent Housing

Units Available: Scattered Housing

Other: Works with recently homeless families to secure permanent housing. Units consist of apartments and duplexes in scattered sites throughout Raleigh. Graduates of the Passage Home program are given priority for available units.

NOTCH.....821-1770 x315

(A program of Triangle Family Services)

Six month program provides case management , advocacy, support and some financial assistance for families with children under 18 years who under Normal circumstances can afford monthly expenses but due to a crisis are at risk of being homeless. Must have full-time employment.

ARE YOU READY TO RENT?

Before you begin your housing search, review the following steps for helpful housing hints.

FIRST: Determine what you can afford and order your credit report.

According to HUD, Affordable means:

- A family should not spend more than 30% of their gross income for rent and utilities combined.
- A family who is spending more than 50% of their gross income on housing is in serious crisis and is at a high risk for homelessness.

Multiply your monthly income by .30 to determine the maximum rent and utility you should pay.

$$\frac{\text{monthly income}}{\text{monthly income}} \times .30 = \frac{\text{affordable rent \& utility}}{\text{affordable rent \& utility}}$$

To order your credit report call:

Equifax at 1-800-685-1111 or order online at www.equifax.com

Know what's on your credit report. Take the time to improve your rating before you apply for housing.

SECOND: Determine your Move-In Costs and SAVE

Estimate the amount you'll need to move into your new home. You may have to save for some or all of the following:

<i>Security Deposit</i>	\$300
<i>First Month Rent</i>	\$600
<i>Gas Deposit</i>	\$150
<i>Water Deposit</i>	\$50
<i>Telephone</i>	\$150
<i>Truck Rental -</i>	\$30
<hr/>	
TOTAL ESTIMATED MOVING COSTS	\$1,280

Note: These are only estimates. Your actual move-in costs may be more or less than \$1,280.

Deposit amounts can be very high or low and the amount depends on your credit rating, your previous pay history with the utility company and the previous utility history at the new home in which you plan to move. If you are moving, call the utility company well before you move to get an idea of what your deposit may be.

Tips:

Truck Rentals may be cheaper during the week. Call around to get the best rates.

Get family and friends to help you move instead of renting a truck.

THIRD: Locate Housing

Here are a few things to consider when choosing a home:

Do I NEED/WANT a home close to my employer to reduce gas cost and transportation fees?

Do I NEED/WANT a home in close proximity to my child's school?

Do I NEED/WANT a luxury unit with a high rent or can I take a smaller unit with a lower rent and use the money I save to pay off bills and build my emergency savings account?

Once you've made a list of your wants and needs for the type of unit you seek, check the following websites for housing resources.

www.wakegov.com - enter 'Housing' in the search feature. Select 'Renting - Vacancies'

www.hud.gov - select the 'A to Z' search and choose 'Subsidized Apartment Search'

www.rurdev.usda.gov - select 'List of Apartment Complexes'

www.nchfa.com - follow the 'Renters path'

FOURTH: Tips for establishing a good rental history.

TIPS:

- √ Pay your rent on the 1st of the month. Your rent is the most important payment and usually the largest. Make paying your rent on time a priority - always pay it first.
- √ Create a monthly budget and use it to plan how you'll spend your money.
- √ Rental agreements should be in writing. Read your lease agreement and ask questions if you don't understand the terms.
- √ Contact your landlord as soon as you know you'll have problems with paying your rent on time. Some landlords may work with you if you've paid your rent on time in the past and are in good standing with the landlord.

For additional information on Ready To Rent classes call 919-237-5957 for details or visit www.wakegov.com/humanservices/economic/housing/resources

FAIR HOUSING IS THE LAW

The Fair Housing Act prohibits discrimination in housing because of:

- Race or color
- National origin
- Religion
- Sex
- Family Status (including children under the age of 18 living with parents or legal custodians; pregnant women and people securing custody of children under 18)
- Handicap

What Housing Is Covered?

The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied building with no more than four units, single-family housing sold or rented without the use of a broker and housing operated by organizations and private clubs that limit occupancy to members.

What is Prohibited?

In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or handicap:

- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable
- Deny a dwelling
- Set different terms, conditions or privileges for sale or rental of a dwelling
- Provide different housing services or facilities
- Falsely deny that housing is available for inspection, sale or rental
- For profit, persuade owners to sell or rent (blockbusting)
- Deny anyone access to or membership in a facility or service (such as a multiple listing service) related to the sale or rental of housing.

Protections For People With Disabilities

- People with handicaps are to be treated the same as other people.
- Accommodations should be made for handicapped person that are not required for others:
 - Reasonable changes or exceptions to rules may be necessary. Example: A landlord must make an exception to a “no-pets” policy to allow a tenant who is sight –impaired to live with his/her seeing eye dog.
 - Handicapped tenants must be allowed to make reasonable changes to properties if they are necessary to allow the tenants to use the property. The landlord’s duty is to permit the changes, NOT pay for them. Example: A landlord must allow a handicapped tenant to install a wheelchair ramp, but is not obligated to pay for it.
- Apartment buildings with four or more units built after March 12, 1991 must be accessible to the physically handicapped.

If You Are Discriminated Against You can file a complaint with:

North Carolina Human Relations Commission
121 West Jones Street
Raleigh, NC 27603-1336
(919)733-7996 or 1-800- 662-7030

The Human Relations Commission is a state agency that enforces the Fair Housing Law

AFFORDABLE HOUSING

REALTY COMPANIES

Adams & Terry Realty
1310 Hillsborough St.
Phone: 832-7783
Contact: Estelle Potter

Brown Realty
812 New Bern Ave.
Phone: 832-1814
Contact: Jim Brown

Durham & Associates
1809 Glenwood Ave.
Phone: 821-5120

Jordan & Hicks
2949 New Bern Ave.
Phone: 231-3212

Wilson Property Management
2508 Avent Ferry Rd.
Phone: 755-0864
(no vouchers accepted)

Gurley Realty
318 S. McDowell St.
Phone: 833-9192

Schrader Properties
5862 Farrington Place
Phone: 872-7455

York Properties
1900 Cameron Street
Phone: 821-1350

V.G. Murray & Co.
722 St. Mary's St.
Phone: 832-5350

Jag Management
Phone: 847-8162

Rhyne Associates
Phone: 787-9375

Raleigh Rental
1213 Ridge Rd.
Phone: 834-2580
(no vouchers accepted)

**Washington Terrace
Apartments**
1951 Booker Drive
Raleigh, NC 27610
Phone: 833-1102

Bossie McNeill Realty
PO Box 25553
Raleigh, NC 27611
Phone: 833-5854

Devonshire Apartments
6400 Old Wake Forest Rd.
Raleigh, NC 27616
Phone: 878-5100

Trademark Properties
Phone: 732-5552

USDA Rural Development

Wake Acres
300 James Street
Apex
919-362-4022
???

Cobblestone
100 Stonepath Drive
Fuquay Varina
919-557-1280

Hillcrest
109+ Hillcrest Cir,
Fuquay Varina
919-552-4128

Oak Grove/Quail Hill
500 Smithwood Street
Fuquay Varina
919-552-4011

Southgate Village
345 Felmet Drive
Fuquay Varina
919-552-8139

Timber Springs
100 Timber Springs Lane
Holly Springs
919-552-7262

Westgate Village
113 Sills Ave.
Knightdale
919-266-6575

Forest Ridge I & II
320 S. Franklin Street
Wake Forest
919-556-1492

Hampton Downs
100 Cedarfield Court
Wendell
919-365-7134

Maple Court
719 Marshburn Road
Wendell
919-365-6001

Robinwood Apartments
84 Hanor Lane
Wendell
919-365-5710

The Maples
302 East Primrose Lane
Zebulon
919-269-6464

SUBSIDIZED THROUGH HUD

			Seniors Only	Families / singles
Baytree Apts	113 Bay Tree St, Fuquay Varina	919-552-2216		√
Carriage House	116 St. Mary's St, Raleigh	919-831-6340	√	
Cary Central	122 S. Harrison St., Cary	919-934-6066	√	
Cedar Crest New Life Center	2821 Ladies Dr, Raleigh	919-828-1192	√	
Cedarmoor	2448 Melvid Ct, Raleigh	919-231-9596		√
Chadwick Apts	305 East Garner Rd, Garner	919-772-5430	√	
Club Plaza	2835 Club Plaza Rd, Raleigh	919-662-1910	√	
Cosmo & Lewis Estates	1121-102 Hadley Rd, Raleigh	919-832-1119	√	
Crestfield Apts	719 Marshburn Rd, Wendell	919-365-6001	√	
Dorothy Nixon Allen Manor	127 New Hill Rd, Holly Springs	919-552-1825	√	
Episcopal Hsg Ministry	Po Box 17111, Raleigh 27619	919-881-0110	√	
Fuquay-Varina Homes for Elderly	1012 S. Main St, Fuquay- Varina	919-552-3671	√	
Glenwood Towers	509 Glenwood Ave, Raleigh	919-831-6768	√	
Highland Manor Apts	200 Highland Manor Pl, Cary	919-463-7774	√	
Holly Springs Apts I	127 New Hill Rd, Holly Springs	919-552-9725	√	
Holly Springs Apts II	215 Earp St, Holly Springs	919-552-1825	√	
Lynnwood Park	6200 North Hills Dr, Raleigh	919-847-0349	√	
Magnolias	2151 Glascock St, Raleigh	919-833-9365	√	
Meadows at Brier Creek	11700 Arnold Palmer Dr, Raleigh	919-572-5147	√	
Millbank Court Apts	1201 Glascock St, Raleigh	919-833-4827		√
Murphey School	443 N. Person Rd, Raleigh	919-831-1072	√	
Pine Hill Apts	1650 Royal Pines Dr, Raleigh	919-212-0667	√	
Raleigh Gardens	6145 Giles St., Raleigh	919-781-9538		√
Raleigh North	1201 Glasscock St., Raleigh	919-833-4827		√
Rich Park	1822 Gormon St., Raleigh	919-833-8891		√
Roanoke Commons Apts	2911 Madelyn Watson Ln. Raleigh	919-546-0052	√	
Sir Walter Apts	400 Fayetteville St Mall, Raleigh	919-832-1300	√	
Summershaven	511 E. Martin St, Raleigh	919- 828-5786	√	
Turnberry Apts	755 S. White St, Wake Forest	919-554-9743	√	
Wintershaven	500 E. Hargett St, Raleigh	919-828-9464	√	
Woodland Apts	815-A Suffolk Blvd	919-833-0908		√

Section 8 Vouchers:

Raleigh Housing Authority 919-831-6620
 900 Haynes Street, Raleigh, NC 27604

Wake County Housing Authority 919-269-6404
 100 Shannon Street, Zebulon, NC 27597

ROOMING HOUSES - Raleigh

<u>Location</u>	<u>Phone</u>
1406 Hillsborough Street	833-3927
115 Chamberlain Street	832-1294
117 Chamberlain Street	832-1294
201 Chamberlain Street	832-1294
410 Cutler Street	872-7455
217 E Lenoir Street	828-6983
104 E. Lee Street	839-0566
700 Glascock	413-7424
527 E. East Street	961-2482
515 New Bern Avenue	832-1785
16 N. East Street	838-6700
10 N. East Street	838-6700
206 Freeman Street	876-5454
1221 Fayetteville Street	876-5454
509 E. Franklin Street	833-1629

HOMEOWNERSHIP

Agency	Phone	Services
Triangle Family Services	919-821-0790	Homebuyer Education, Loss Mitigation, Money/Debt Management, Mortgage Delinquency, and Default Resolution Counseling, www.trianglefamilyservices.org
DHIC Homeownership Center	919-832-4345	Homebuyer education, pre-purchase counseling, revolving loan fund, www.dhic.org
Passage Home CDC	919-834-0666	Pre-purchase counseling, renter's assistance, www.passagehome.org
Resources for Seniors	919-812-7933	Home equity conversion Mortgage Counseling, www.resourcesforseniors.org
Habitat for Humanity of Wake County	919-833-1999	Construction and sale of affordable homes for low-income households, www.habitatwake.org
USDA Rural Development	919-934-6089 ext 4	www.rurdev.usda.gov

